Yosemite Mariposa County
Tourism Bureau
Board of Directors
January 20, 2022
Marketing Update



Overview

Executive Director Update TOT & TBID Income

KPIs:

- Performance Recap
- Book>Direct Tracking
- Overall Growth: Sessions
- International Market Growth
- Site Channel Performance
- Paid Search Budget
- Paid Media Budget
- Display Ads Performance in US
- Display Campaign in the U.K.
- Paid Social Media Ads Performance

Yosemite.com Strategy 2.75

SEO

Special Offers

Social Media

Travel Trade / Trade Shows

Email Marketing

Traditional Print

Traditional Radio

Earned Media

FAMs

Gap Analysis

Film Commission

Traditional Sales

International Marketing

Local Events and Sponsorships



Executive Director Update

Topics for Today:

- County Contract Discussions Lodging Association TBID Increase of 1.5%
 Sunsets December 31st
- Business referral letters and updates
- State of the Market, Travel Intent & Omicron?
- International forecast
- Trip Travel & Trade Yes, No or Maybe?!
- YNP What will summer operations and visitation look like discussion
- Revenues Vs. Expense Added Revenue and Adding Marketing Spend Staying ahead of trends and our proactive efforts
- The Creative Challenge
- Yosemite.com replacement next steps



TOT & TBID Income

TOT Collections

Month	22/21 Amount	20/21 Amount	19/20 Amount	18/19 Amount	17/18 Amount
July	\$2,437,390	\$1,474,664	\$2,857,229	\$1,395,118	\$1,772,897
August	\$2,014,943	\$1,591,830	\$2,626,881	\$576,991	\$1,626,879
September	\$2,072,378	\$790,349	\$2,483,753	\$1,532,775	\$1,485,979
October	\$1,695,708	\$1,327,953	\$1,852,803	\$1,183,357	\$1,178,508
November	\$1,424,078	\$1,166,846	\$1,094,861	\$789,535	\$707,727
December		\$266,374	\$1,081,371	\$675,393	\$682,088
January		\$211,545	\$598,299	\$373,991	\$430,873
February		\$761,434	\$779,460	\$347,064	\$465,528
March		\$1,325,065	\$378,288	\$594,982	\$678,254
April		\$1,851,356	\$10,793	\$1,272,597	\$1,005,290
May		\$2,200,760	\$17,168	\$1,660,461	\$1,512,523
June		\$2,787,163	\$571,448	\$2,202,637	\$1,935,900
GR TOTAL	\$8,220,419	\$15,755,339	\$14,352,354	\$14,824,433	\$14,983,743

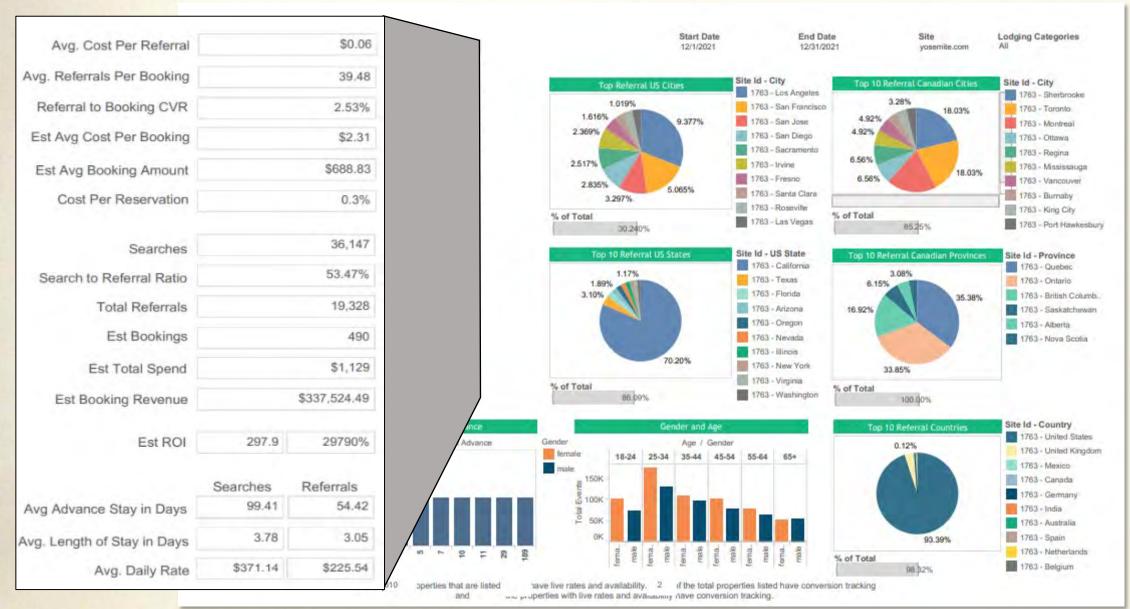
 Δ Prior Year (\$7,534,920) \$1,402,985 (\$472,079) (\$159,310) \$101,016

Δ Year to Date \$3,035,623

TBID Collections							
Month	2021-2022	2020-2021	2019-2020	2018-2019			
Jul	\$314,363	\$32,892	\$284,356	\$210,888			
Aug	\$104,222	\$137,534	\$226,277	\$179,271			
Sep	\$166,338	\$123,733	\$227,407	\$59,998			
Oct	\$276,150	\$86,666	\$227,841	\$96,547			
Nov	\$233,304	\$85,361	\$116,805	\$202,663			
Dec	\$138,000	\$111,592	\$148,902	\$97,688			
Jan	\$95,000	\$44,592	\$94,089	\$46,424			
Feb	\$75,000	\$28,312	\$53,395	\$60,668			
Mar	\$65,000	\$89,118	\$62,297	\$56,365			
Apr	\$85,000	\$156,699	\$37,165	\$61,510			
May	\$145,000	\$128,203	\$5,937	\$105,351			
Jun	\$205,000	\$251,213	\$3,422	\$124,642			
Total	\$1,902,377	\$1,275,915	\$1,487,891	\$1,302,017			
Total PY	\$1,275,915	\$1,487,891	\$1,302,017	\$1,491,404			
Diff	\$626,462	\$(211,976)	\$185,874	\$(189,387)			
Forecast Process Transfer Forecast Process T							

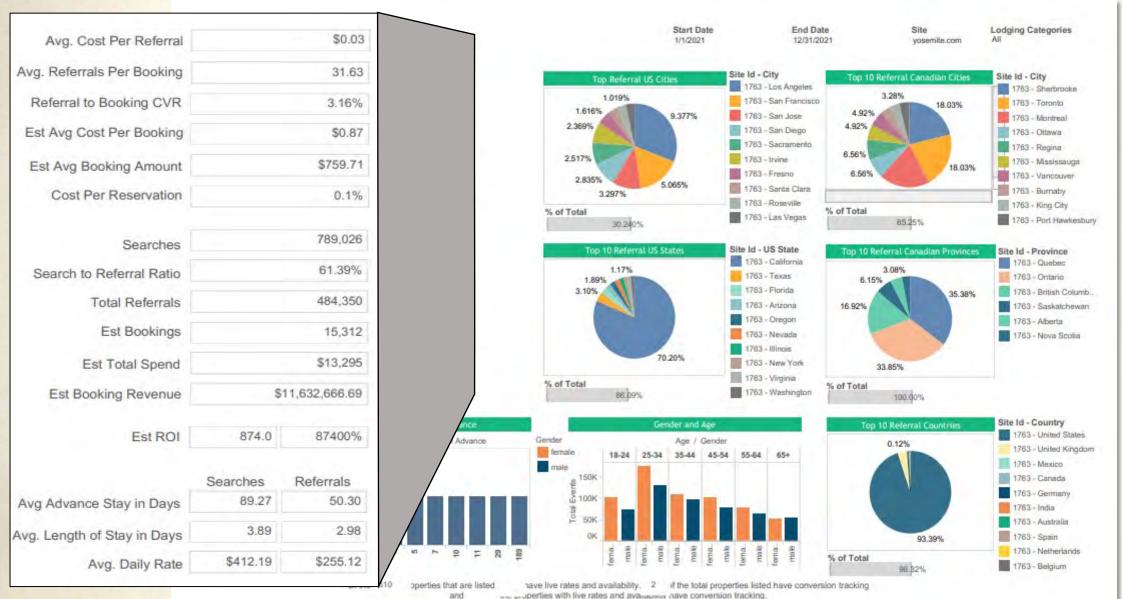


Book>Direct Tracking December





Book>Direct Tracking 2021





Partner Referrals YOY





KPIs: Performance Recap

	July 1, 2021 - June 30, 2022 Pace = 50% (Month 6 of 12)	FY 2021/22 Annual Goals
PRIMARY KPI	ACTUAL: 238,453 40% to goal	597,086 Referrals
Partner Referrals - Lodging	Lodging: 193,735 37% to goal	Lodging: 517,952
Partner Referrals - Things To Do	Things To Do: 32,322 50% to goal	Things To Do: 65,034
Partner Referrals - Dining	Dining: 12,396 51% to goal	Dining: 24,420
Supporting KPIs		
Overall Sessions	ACTUAL: 1,538,630 45% to goal	3,416,023 Sessions
Organic Sessions	ACTUAL: 696,954 43% to goal	1,625,194 Sessions
International Market Sessions (UK, Australia, Germany, Scandinavia)	ACTUAL: 132,048 69% to goal	191,040 Sessions
Tracked Metrics		
Book Direct Referrals	ACTUAL: 164,057 27% to goal	618,151 Referrals
Newsletter Sign Ups	New Subscribers FY YTD: 2,937 December: 338	Monthly Target: 712



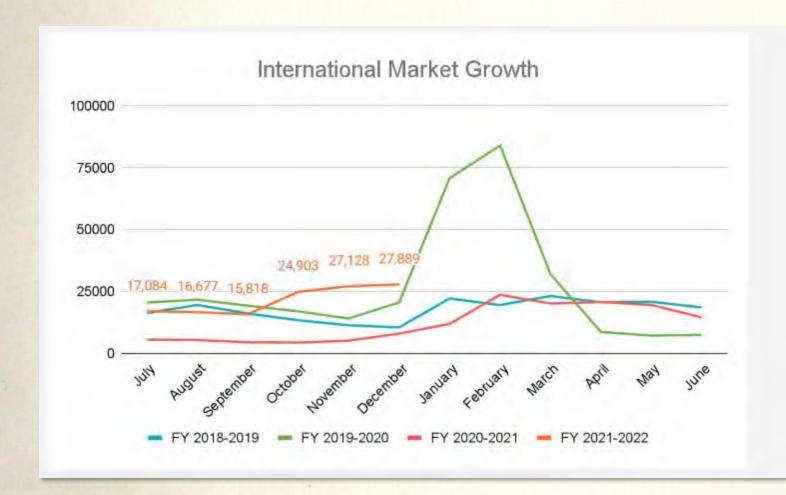
Overall Growth: Sessions



Total Fiscal Year Sessions	1,538,630		
Fiscal Year Goal	3,416,023		
% of Goal Reached	45%		



International Market Growth



Total Fiscal Year International Market	132,048	
Fiscal Year Goal	191,040	
% of Goal Reached	69%	



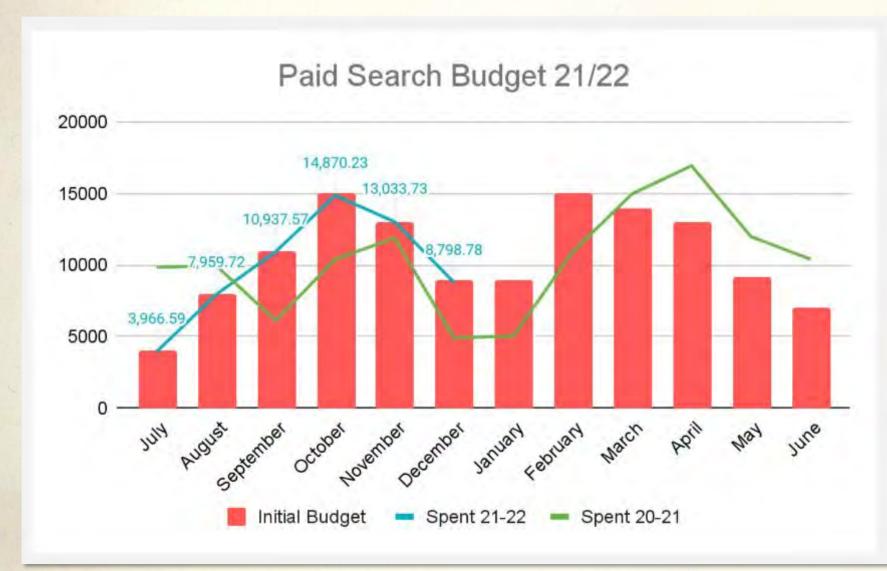
Site Channel Performance

Compared to the same period the previous year, overall channels saw a 4% increase in traffic, and paid search, paid social & display saw significant increases YoY. Average session duration decreased by about 19% YoY to 1:45, with the largest contributor to the duration loss coming from direct traffic.

Default Channel Grouping	Sessions *	% △	Users	Bounce Rate	Pages / Session
Organic Search	696,954	-4.0%	535,995	55.11%	2.16
Paid Search	274,207	32.9% #	207,247	58.2%	2.11
Paid Social	262,824	52.7% 1	232,635	64.93%	1.75
Direct	159,384	-32.3%	118,195	65.49%	1.84
Display	50,024	152.6% 1	35,468	87.58%	1.24
Referral	42,027	-25.1%	33,976	30.15%	2.48
Social	35,567	-15.8% 🖡	32,100	65.6%	1.76
Email	16,456	1.6% #	12,323	46.54%	2.26



Paid Search Budget \$127,185

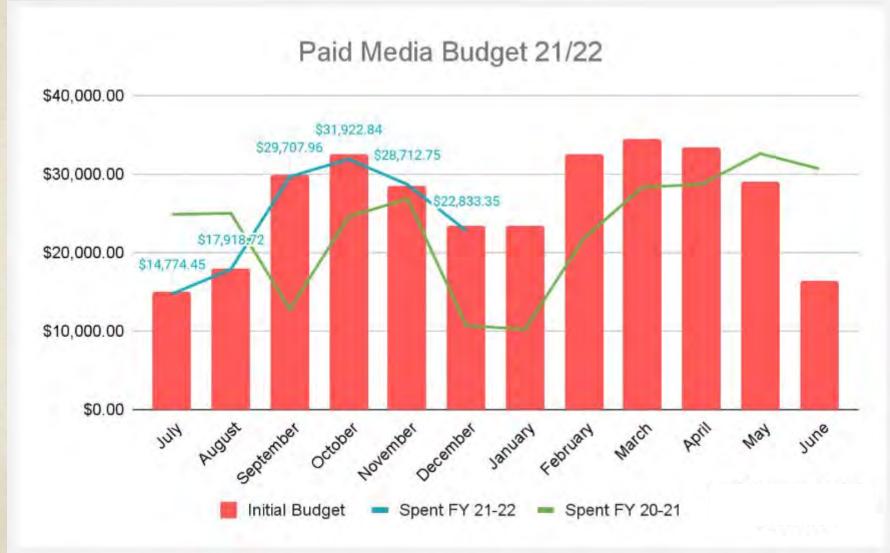


Budget '21/'22: \$127,185

Budget '20/'21: \$120,000



Paid Media Budget \$317,000



Budget '21/'22: \$317,000

Budget '20/'21: \$274,900



Display Ads Performance in US

Highlights

- Ads generated 1,626,856 impressions and 9,431 clicks
- Average click through rate of 0.58%
 - Travel industry benchmark is .47%, overall benchmark is .25%
 - We saw a 32% increase in CTR MoM
- The Tenaya Lodge Special Offers Creative in 300x600creative for the Families Audience drove the most conversions, shown to the right
- Average cost per click of \$0.92 for December
- Display drove 85 Partner Referrals in December

Takeaways

 We see significant engagement with both winter and holiday creative from a CTR perspective and the winter landing page saw a 141% increase in time on page







International Display Campaign: United Kingdom

Highlights

- Ads generated 9,769,981 impressions and 20,587 clicks
 - We saw a 484% increase in clicks at a 685% increase in cost YoY
- Average click through rate of 0.21%
 - 0.47% is the travel benchmark
- The average cost per click was \$0.09, which is a \$0.01 cost per click savings MoM.
- There was one lodging conversion in December

Takeaways

 Half Dome is outperforming the other ad creatives from a CTR perspective and we are seeing MoM increases in CTR





Paid Social Media Ads Performance

Highlights

- Ads generated 3,209,845 impressions and reached 1,011,557 users in December
 - 2.94% average CTR, travel industry benchmark .90%
- In December, the top performing ad for the month was the static Magic of Winter Ad for the Shutterbugs Audience, shown to the right:
 - This ad had a CTR of 10.5%
- The Families Audience was the most engaged for December, their top performing ad sets being the Winter 2021/22 ad set.
- MoM there was a 27% increase in CTR thanks to Winter & Holiday 21/22 ads

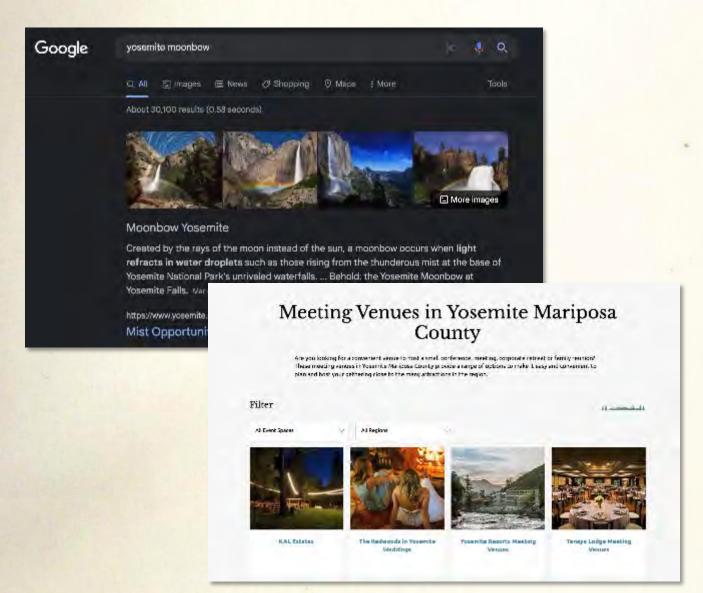
Takeaway

 We are seeing a below average engagement rate on the Winter carousel ads, so we recommend making slight tweaks to both copy and imagery





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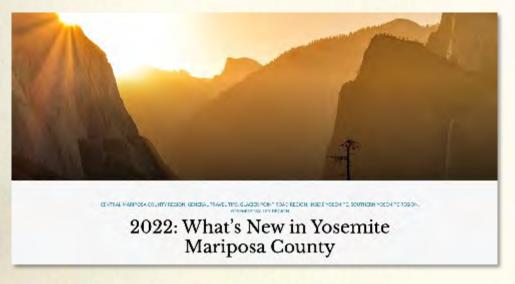


- FAQ Schema Complete & Active on Google
- Fixed issue with rotating Yosemite.com ads
- Special Offers improvements
- Meeting stakeholder page overhaul



Content Creation





- So far this year, we have published 28 new articles and are well on pace to reach our goal of 40 articles.
- SEO approach to content planning.
- More lodging-focused articles.





Top Ranked Articles

Blog content articles saw a 63% increase in pageviews YoY for the FY so far. The Reservation Permit page created the most new traffic YoY for the FY.

The 10 Fun Things To Do Near Yosemite page saw an 333% increase YoY and the Autocamp page saw a 123% increase YoY.

Overall, average time spent on page also increased 23% YoY. Three net new pages were in the top 10 YTD - Reservation Permits, Road Trips & the 7 Days to Yosemite page.

Top Organic Articles	s YTD
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1.	/yosemite-reservation-permit/	(P)	32,657 (2	7.78%)
2.	/yosemite-in-two-days/	Ø	5,887	5.01%)
3.	/alex-honnold-and-climbing-el-capita n/	ø	5,246	4.46%)
4.	/100-things-to-do-in-mariposa-count y/	Ø	3,556	3.03%)
5.	/10-fun-things-to-do-in-near-yosemite -california/	e @	2,890	2.46%)
6.	/roadtrips/	(3)	2,597	2.21%)
7.	/autocamp-yosemite/	(3)	2,368	2.01%)
8.	/ahwahnee-history/	Ø	2,304	1.96%)
9.	/hetch-hetchy/	@	2,230	1.90%)
10.	/yosemite-rv-camping/	O	2,112	1.80%)



SEO

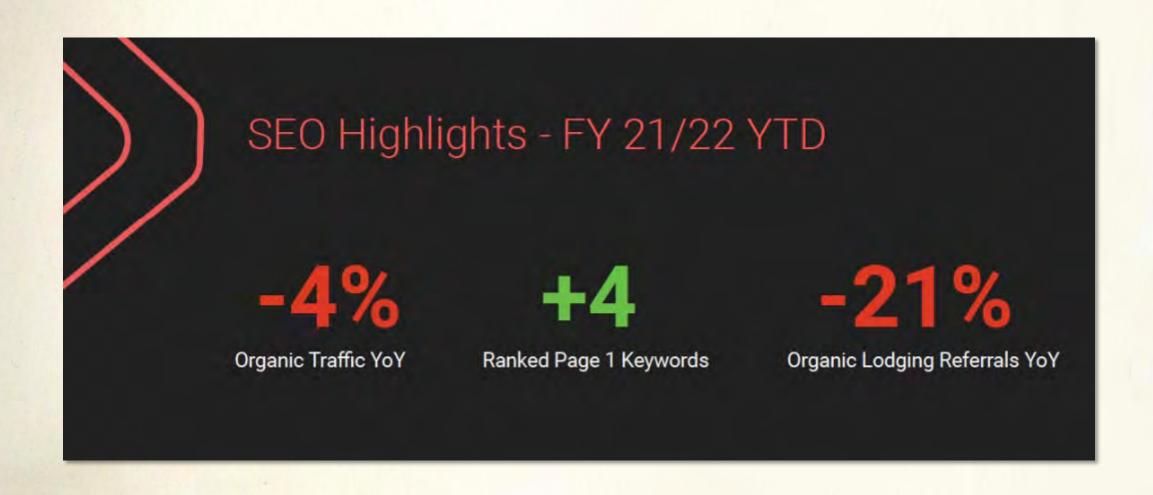




- To date, 25 articles have gone through our SEO editing process.
- Improving and speeding up our process.
- SEO first approach to web updates and changes.



SEO – 1st half highlights



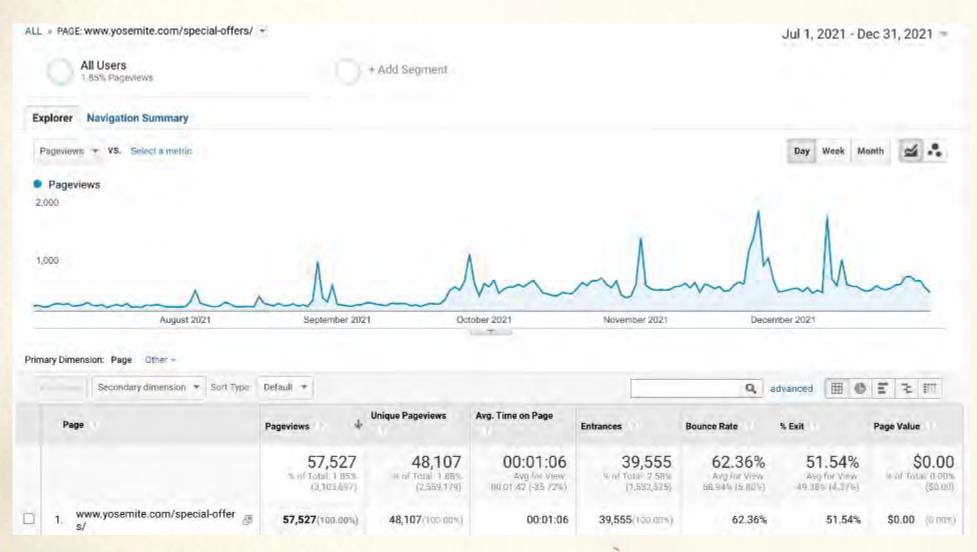


SEO – Google Rankings

Terms	Page (URL)	Current Rank Previous Rank Sea		Search Volume
Yosemite National Park	Homepage (/)	3	3	201k
Yosemite	Homepage (/)	3	3	450k
Yosemite hotels	/lodging/hotels/	5	5	27.1k
Things to do in Yosemite	/things-to-do/	3	3	4.4k
Yosemite hikes	/yosemite-hikes/	4	5	6.6k
Yosemite restaurants	/restaurants/	6	5	1.6k
Yosemite camping	/lodging/camping/	7	7	40.5k
Yosemite lodging	/lodging/	7	10	27.1k

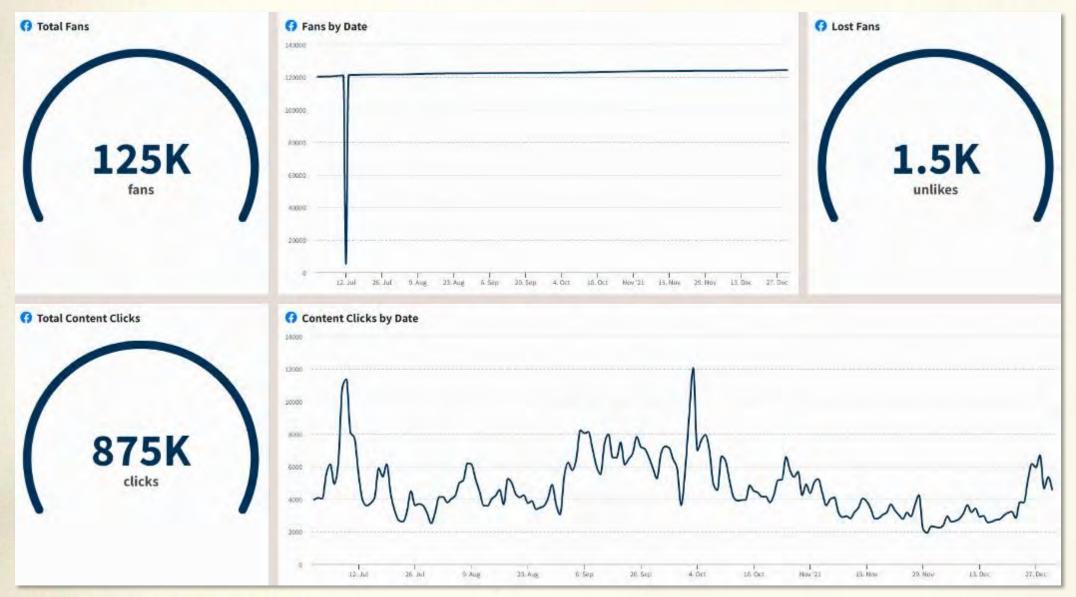


Special Offers





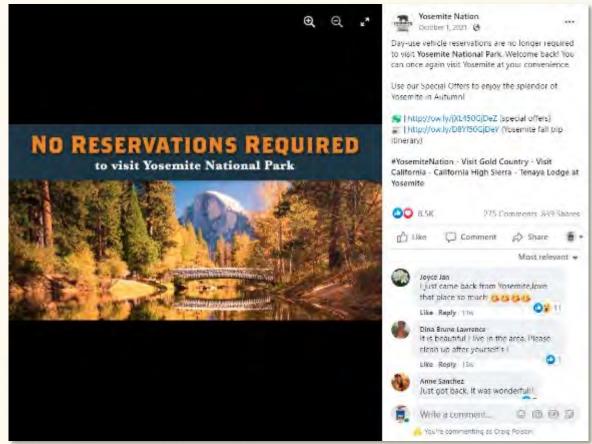
Social Media - YosemiteNation Facebook





Social Media – YosemiteNation Facebook Examples







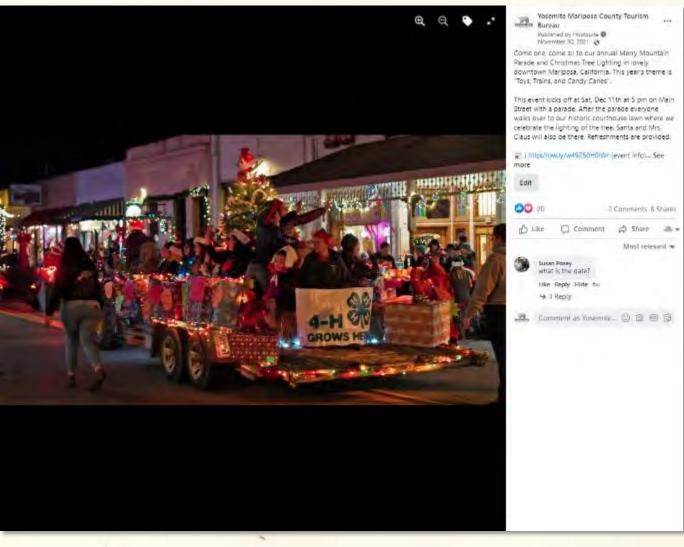
Social Media - Facebook Local





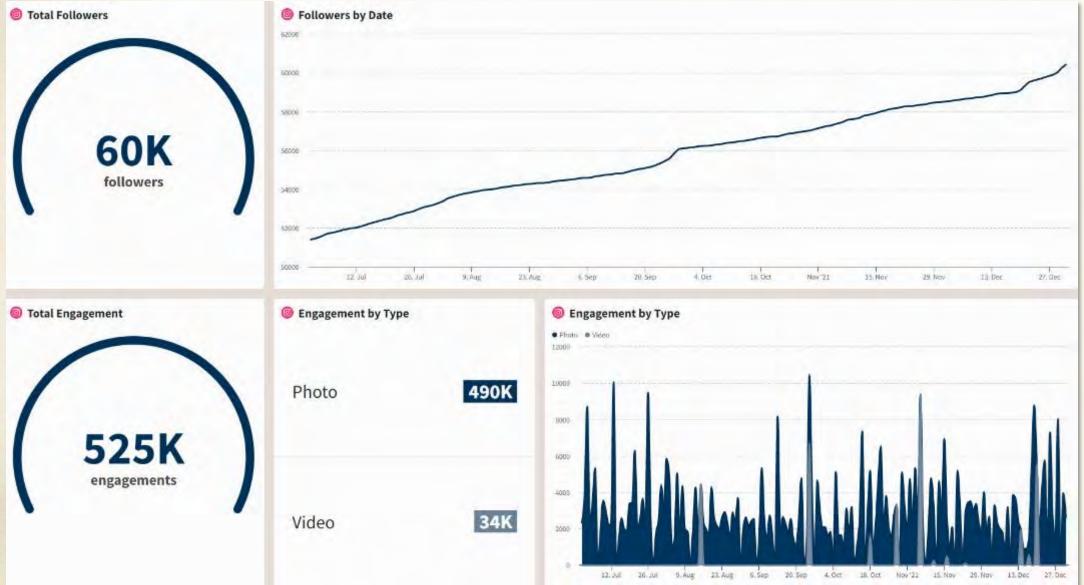
Social Media - Facebook Local Examples







Social Media - Instagram





Social Media - Instagram Examples





Social Media - Pinterest



Yosemite Mariposa County

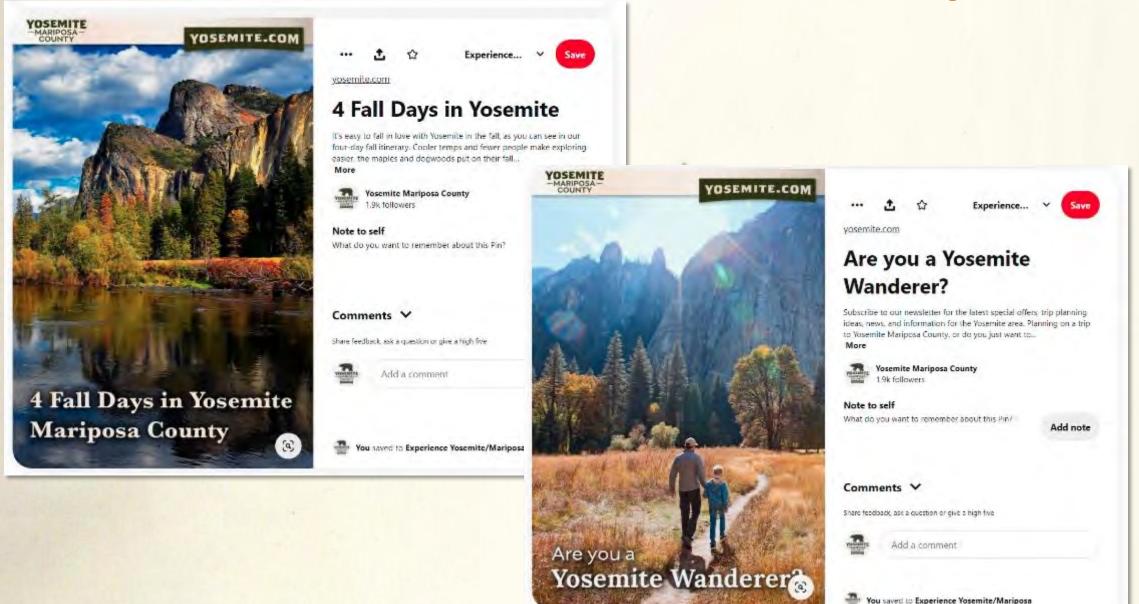
yosemite.com · @yosemitenation · Dedicated to helping you get the information you need for a memorable journey to Yosemite, and Mariposa County. Also find us on Instagram @YosemiteNation

1.9k followers 502 following

56.6k monthly views



Social Media - Pinterest Examples





Social Media - Twitter





Social Media – Twitter Examples



Half Dome is often photographed showing its north face, but have you ever seen it from this angle? Photo by Instagram user @tmcd_photography.

| low.ly/Ysgi50GoDac (autumn in Yosemite Mariposa County)

#YosemiteNation @VisitCA



4:00 PM Oct 10, 2021 - Hootsuite Inc.

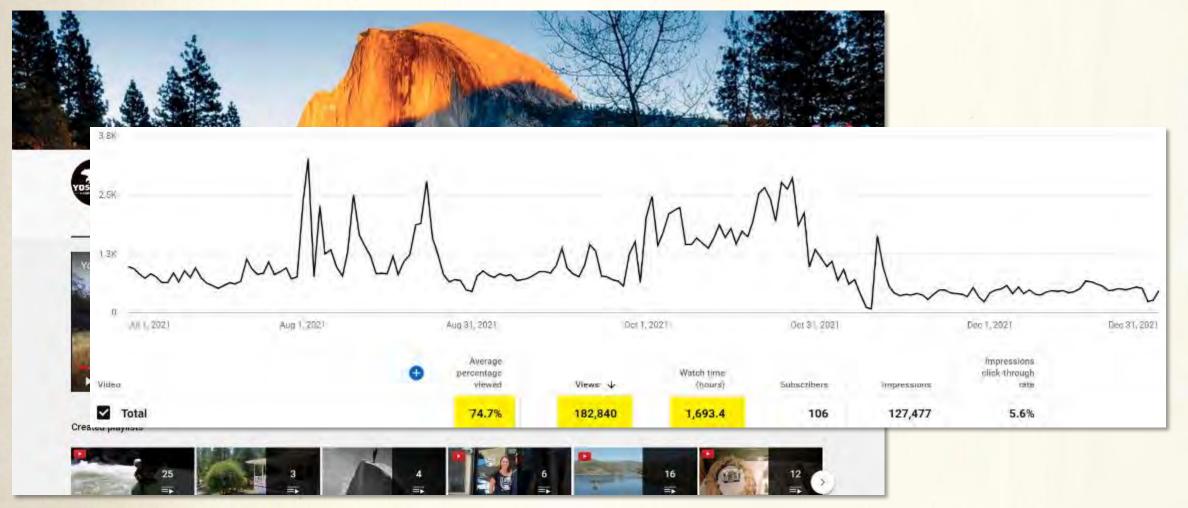
| View Tweet activity

4 Retweets 15 Likes



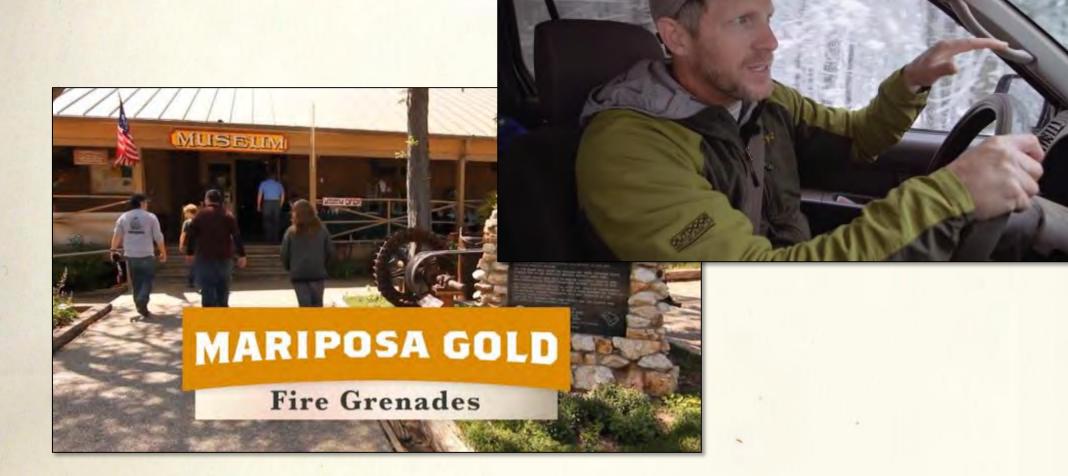


Social Media - YouTube





Social Media – YouTube Examples





Video Production



- We've completed 2 seasonal and a Mariposa County
 Film Commission video in cooperation with Bill Lowe.
- There are currently 9 videos in active postproduction.
- There are 17 more videos scheduled for the remainder of the year.



Email Marketing

This fiscal YTD:

Consumer Emails: 7
3 newsletters

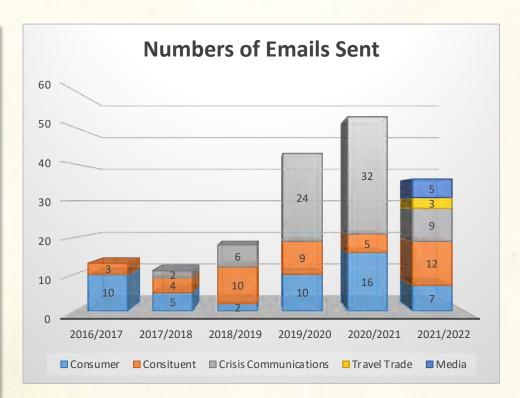
4 e-postcards

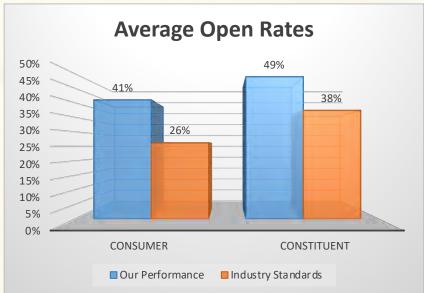
Constituent Emails: 18
9 lodging partners emails
9 Crisis Communications

Travel Trade Emails: 3

Media List Emails: 5
2 newsletters
3 media releases

Marketing Updates: 3







WINTER'S **CLEAR** CHOICE **Badger Pass is Back** Wild Wellness Resolutions YOSEMITE

Traditional Print

BANG Winter 6-page insert

Distributed to 660,000 subscribers





Climbing Magazine

Conde Nast Traveler



Traditional Radio

- In October, 2-week run on KCBS in the fall to encourage visitation after the end of the reservations system.
- Currently gearing up for a monthlong run of our "Above the Fog" messaging in Fresno and Modesto.
- Planning for 2-week run on KCBS for winter travel in early February, followed by 4-week run for Spring travel in March







2021-22 Public Relations and Earned Media Campaign



Featured outlets























List of Earned Media

7/3/21 Make Your American Dreams Come True	Daily Telegraph
7/6/21 Hit The Road	Bella.co.uk
7/6/21 Hit The Road	Bella print edition
7/12/21 Shinrin-yoku: Forest Bathing for Your Health	AAA
7/18/21 YOSEMITE CLIMB MUSEUM AND GALLERY	Taking the Kids
7/19/21 7 Picturesque California Glamping Destinations for Luxury Campers	Men's Journal
7/19/21 7 Picturesque California Glamping Destinations for Luxury Campers	MSN.com
7/29/21 4 Western US camping destinations for family adventure this summer	Seattle PI
7/29/21 Want a different travel experience? Stay in an Airstream at one of these retro-cool trailer parks	L.A. Times
7/29/21 Want a different travel experience? Stay in an Airstream at one of these retro-cool trailer parks	Yahoo News
7/29/21 California Dreamin	Bella
8/3/21 12 Glamping Spots for People Who Don't Like Camping	Oyster
8/15/21 World Photography Day	NI Travel News
8/20/21 Glamping USA: 9 of the Best Places to Go Glamping Across America	Trivago
8/20/21 Exploring and Understanding Local Heritage	NI Travel News
8/26/21 Exploring and Understanding Local Heritage	Viestra
9/2/21 "Yes, we're open!" Say Yosemite National Park, Bass Lake, and Shaver Lake	KMJ Talk Radio
9/8/21 The 15 Best Places in the U.S. to Go Rock Climbing	TripSavvy
9/20/21 Yosemite's early climbers made their own gear for dangerous ascents. New museum shows how they did	dit LA Times
9/21/21 Funky Airstreams & Tiny Cabins: Where to Go Glamping This Fall	Thrillist
9/23/21 A Magical Escape: Yosemite	San Joaquin Magazine
9/29/21 Yosemite National Park Temporary Reservation System Ends October 1	National Parks Traveler
9/30/21 YOSEMITE KILLS TEMPORARY RESERVATIONS SYSTEM	skiplaylive.com
10/3/21 15 amazing ways to see America - on both budget and blow-out holidays	telegraph.co.uk
10/4/21 11 Weekend Getaways Within 5 Hours of LA That Are Perfect for Fall	Thrillist.com
10/5/21 Going to Yosemite? You'll no longer need to make a reservation	SF Chronicle
10/9/21 Experience Christmas All Over the World!	NI Travel News
10/9/21 Experience the World Through Taste!	NI Travel News
0/12/21 Eco-Travel Around the World!	NI Travel News
0/13/21 Discovering Wine Deep In California's Sierra Foothills	Saltandwind.com
0/17/21 The world's most sustainable travel spots revealed	IMAGE
0/27/21 Halloween Inspiration – Haunted Hotels and Spooky Experiences	NI Travel News
11/3/21 Skip the Snobby Slopes. Check Out These Under-the-Radar Ski Destinations Instead	MSN.com
11/3/21 Skip the Snobby Slopes. Check Out These Under-the-Radar Ski Destinations Instead	Fodors.com
11/4/21 Best Yosemite Campground – Yosemite National Park Complete Guide	Roamingmypanet.com
11/7/21 Guide To Yosemite In The Fall & Early Winter: Top Hikes, Fall Colors & More!	WhimsySoul.com



List of Earned Media (cont.)

11/9/21 2	20 amazing trips to rediscover the best of America in 2022	The Telegraph
11/10/21 0	Christmas Festivities Around the World	Viestra
11/15/21	WHERE TO SPEND THANKSGIVING ACROSS THE STATES	Viestra
11/18/21	WORLDWIDE SPAS WORTH SPLASHING OUT FOR	Viestra
12/1/21	Tis the season: 11 of the world's greatest Christmas illuminations	ITTN
12/1/21	Tis the Season: 11 of the World's Greatest Christmas Illuminations	NI Travel News
12/1/21 1	11 of the best wildlife spotting destinations	Travel Daily Media
12/2/21 7	7 of the Most Amazing Winter Wonderland Hotels	themanual.com
12/7/21	Make Time for Mariposa, Gold Rush Gateway to Yosemite	parksandpoints.com
12/8/21 6	6 places you didn't know you could ski	Orbitz.com
12/8/21 7	The World's Greatest Christmas Illuminations	Crave Magazine
12/9/21 1	TOP 13 CULINARY EXPERIENCES AROUND THE WORLD	Viestra Magazine
12/13/21 7	The Best Places to Tube and Sled in the West	VIA (AAA)
12/16/21 4	4 must-try adventures in Yosemite	L.A. Times Escapes Newsletter
12/20/21 (Great Camps and Remote Lodges Across the U.S.	AFAR
12/23/21 4	4 must-try adventures in Yosemite	L.A. Times.com
12/30/21 0	Cultural Events and Festivals for 2022	Culture Trip
12/31/21 H	Hit California's standout stargazing spots in this epic road trip	Matador Network
12/31/21 (Out of office on: 18 remote travel spots to switch off	The Travel Daily



A Deeper Look into our PR Efforts...



THE JOURNAL Information and Ideas for Media from Yosemite Mariposa County

Hello from Yosemite Mariposa County!

We're gearing up for a great winter and holiday season here in Mariposa County and we're excited to share all there is to experience valueded in this newsletter are some new and exciting things in our region for 2022, winter & holiday content to pull inspir for your own production efforts, information on an upcoming opportunity to meet with me in person and some of our shar content.

You're receiving Yosemite Mariposa County's newsletter tailor specifically for those of you in the media. My name is Tony M Director of Communications for the Yosemite Mariposa Count Bureau (YMCTB). In my role I oversee content creation, med communications, relations, the organization of press trips and management of our @YosemiteNation social media accounts I'm an expert on all things Yosemite Mariposa County, so pleas a resource whenever needed.

Have questions or want to discuss some content of your own? Please don't hesitate to reach out to me at tonym@Yosemite.com.

Thanks for reading, and happy holidays!

Tony McDaniel



- 360ViewPR (Domestic) & Black Diamond (U.K.)
- Media Newsletters (new effort)
- Face-to-face media meetings
- Crisis communications
- And of course FAMs...



Accuracy Control of the Best Places to Go Glamping Across America Accuracy Wilden Across America Accuracy Wilden Across A



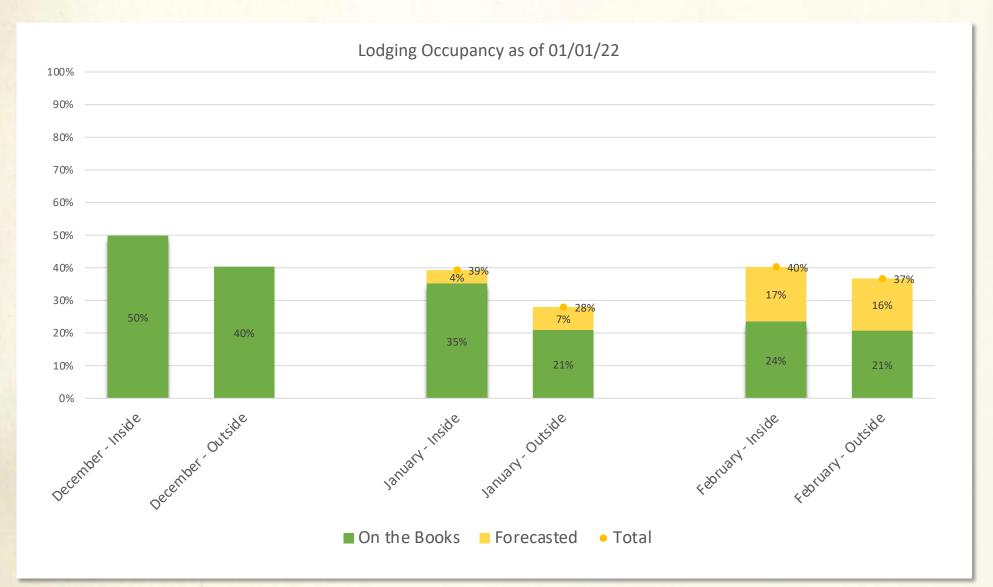
FAMs

- 4 completed press trips so far this year
- We've also seen articles published this year from some of our trips as far back as 2019.
- Navigating new COVID related issues with planning FAMs.





Gap Analysis





Trip - Travel - Trade / Shows

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Upcoming:
January
                             – IMM New York – Tony
              26-28
                             - FAM - Black Diamond
February
              11-13
February
              13-16

    Outlook Forum – Tony & Ellen

    Go West Reno – Jonathan

February
              13-17
March

    Scandinavia Sales Days – Jonathan

              2-10

    Noble Visit

March
              16-18
April
              3-7

    Visit CA - Canada Sales Trip — Tony

                             - 360ViewPR in Mariposa - Tony & Jonathan
May
              17-20
                             California Cup (Tent) – Jonathan
              24-27
May
                             - IPW Orlando - Ellen, Tony & Jonathan
June
              4-8
                             - CalTravel Summit - Jonathan
October
              3-5
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Evaluating value due to current COVID situation



Film Commission

With limited county funds, no outbound marketing investment is being made in attracting film production companies at this time

A tracing process has been implemented in AirTable to record leads. Will be asking county officials to assist in documenting

The Film Commission webpage is being updated routinely

The California Film Commission is routinely monitored for opportunities and changes in guidance

Several questions are asked regarding the Price v. Barr ruling impacts on filming in YNP and other public lands. YMCTB has been monitoring public lands and YNP website for information and changes in the permit process. In reviewing USFS and BLM websites, no language changes have been made. See YNP website for changes made here: https://www.nps.gov/aboutus/news/commercial%20Filming%20Permits,CFR%20Part%205.5%20are%20unconstitutional.



Traditional Sales

Meetings and Social Events will eventually return to normal, just not as soon as we'd hoped

YMCTB is waiting for Yosemite National Park and Yosemite Hospitality to set a new guidance allowing meetings and weddings to take place in Yosemite Valley. YNP generates the majority of traditional meeting and social leads to the region. With the park not allowing meetings, these leads have all but stopped. As placement inside the park is limited for many reasons, we send overflow leads to our partners

YMCTB has rebuilt and improved our traditional meeting web pages in anticipation of this reopening New revised Sales Sheets are being finished for all of the primary meeting locations

Weddings and significant social events will be separated in the web navigation, rather than including these segments in the meetings pages. Meetings and Social events such as weddings are very different, so the past practice of combining them diminishes the sales of both

Wedding promotions and advertising is slowing being "turned back on" through digital advertising and articles

The RFP or request for proposal has been updated. We are considering adding CVENT as a paid lead generator

All inbound leads are now being traced in AirTable



International Marketing

YMCTB is significantly increasing our international advertising investment – despite Omicron

United Kingdom Digital Display advertising continues to perform well as noted in the previous KPI slide

Australia's Digital Display advertising started for the first time this January and we expect positive results

Germany is also being added for Digital Display and will be launched in March

Added two significant Brand USA co-op programs totaling \$40K for UK and Europe

International Sales Representation Partners - Increasing co-ops through

MSI – Germany (CanUSA & American Unlimited)

Atlantic Link - Scandinavia (Swansons)

Gate7 (Visit CA Australia – silver level)

We have not engaged in trade partner co-ops with Black Diamond, as our efforts have gone to earned editorial and media outreach or direct to supplier – buyer travel trade contract efforts



Local Event and Sponsorships

With very limited county funding, event and sponsorship budget was reduced to \$9,000 for 2021 – 2022, Vs. our traditional annual budget of \$35,000

\$3000 was awarded to the Butterfly Festival in December

We have received very few requests YTD. The Gem & Mineral Show just sent a request

Our budget this year did not allow for donations to the museums but could be adjusted based on revenues through the fiscal year



Yosemite.com Sales

Total sales for 2021 were \$11,700

Total expense to income lead to a loss of <\$4993>

That was a significant improvement over the PY loss of <\$9710>

With Aaron's future efforts, YMCTB will improve our outreach to partners explaining the benefits of premium and standard business listings and placements, as well as banner advertising placements

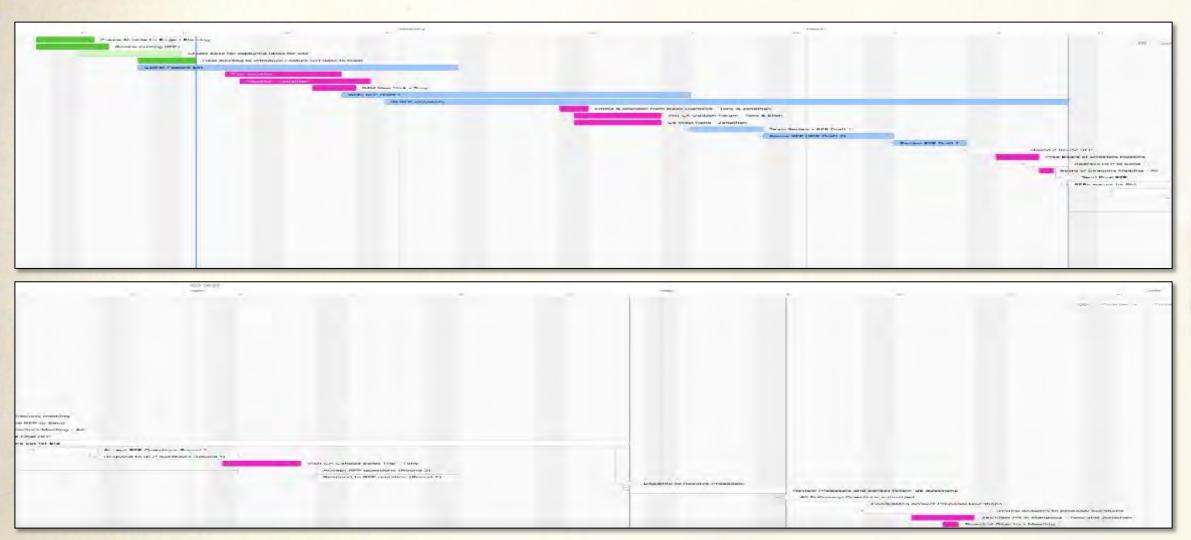
YMCTB will review the banner and special advertising options as we replace the current Yosemite.com website. It's possible that premium locations could be added for attractions, retail or other businesses. We have very few restaurants participating at this time, so restaurants represent an advertising and revenue opportunity as well

In the overall "scheme of things", the effort to reward for Yosemite.com advertising are low. So we'll make the effort, but not to a diminishing return of time invested



Yosemite.com Replacement Strategy

Next steps on Yosemite.com 3.0 replacement



Next Board Meetings

Date	Time	Location
Thursday, March 17, 2022	1:30 pm	Cedar Lodge - TBD
Thursday, May 19, 2022	1:30 pm	TBD
Thursday, August 18, 2022	1:30 pm	TBD
Thursday, October 20, 2022	1:30 pm	TBD





Thank You!

