Yosemite Mariposa County Tourism Bureau Board of Directors Presentation January 21, 2021

Overview

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- 2020/2021 Goals: Mid-Year Review
- Executive Director Update
- TOT & TBID Income
- KPIs: Performance Recap
- Book>Direct Results
- SEO
- Yosemite.com Strategy 2.0
- Content Calendar
- Email Marketing

- Traditional Print / Collateral
- Social Media
- Video Production
- Special Offers
- Travel Trade / Trade Shows
- Traditional Sales
- International Marketing
- Earned Media
- FAMs



- The following is an update on our eleven 2020/2021 primary goals as listed in the YMCTB Business and Marketing Plan.
- The wording of the goals is based on the original Marketing Plan, not word-smithed for this presentation.
- Some goal details will be covered throughout the marketing update.



1. Return to a "normal" fiscal situation. Our primary goal is to return revenue levels to lodging and businesses throughout Mariposa County. We can influence or build visitation volume. We will engage to ensure restrictions to visitation are lifted when it is safe to do so.



2. Build our MARIPOSA COUNTY brand. We will continue to position Mariposa County independent of the Park and more self-reliance in terms of our recovery from park and regional impacts from fires, floods and rockfalls...and viruses. It takes a village. We cannot open, run or grow tourism related businesses. We have no control over retail stores and restaurants when they choose to close early rather than respond to visitor demand. We *can* work to educate businesses about consumer demand and how to better harvest tourism-related spending. We are building our special offers and more content that supports businesses and the unique people and culture that make Mariposa County who and what we are. "Things to Do in Mariposa County" and "Modern Day **Pioneers**" are two of the tactics we are developing.

3. Continue our focus on Yosemite.com as our most important marketing tool and storefront for tourism. Yosemite.com 2.0 provides specific details on the plan and goals.



4. Grow our Social Media and expand our owned channels. Again, this strategy is spelled out in the following plan and goals are outlined. This effort will include internal and external partners and significant time and effort. Social media continue to significantly expand, change, and reinvent itself.



5. Continue to build on the success of our "100 Things to Do in Mariposa County" list and "Special offers" from our business partners.



6. Increase our SEO rankings: Our goal will be to identify several important phrases that reflect our goal of capturing high-funnel queries and establish a tracking system that will allow us to see improvement in ranking over the course of the year.



7. Improve our SEM/PPC ROI: Our goal is to continue closing the gaps between strong brand and non-brand search terms providing a direct correlation using consultant and Noble expertise.



8. Prioritize and Track Yosemite.com Maintenance: Since the amount of time we have from Noble to work on the website is retainer budget based, we will prioritize what is essential for Noble staff to take on and what can be accomplished in-house.



9. Align internal and Noble strategies for Digital Paid Media: As our largest budget item, we will need to continue to strive for the best use of these dollars, tracking where the investment is spent and the return on investment. To that end, we want to make sure that our internal strategies are aligned with Noble's across all channels.



10. Audit all International Marketing: We will review and revise all of the marketing assets, presentations, YMCTB mini planner, and other promotional items utilized by the international offices.



11. Integrate AirTable as YMCTB's database tool: Integrate this online collaboration tool into as many areas as possible to increase the ease and efficiency of sharing information between YMCTB staff and outside collaborators.



Executive Director Update

- Grants and PPP applications completed and in-process.
- Marketing Committee Retreat will be postponed from February. We hope that April is possible?
- Community Meetings will also be postponed.
- Executive Director community involvement: YGP EDC -AAC/YARTS – GCVA – HSVA – VCRC.
- Visitor Center RFP assisted MCCOC.
- New Board of Director and Advisors on-boarding still required. Lisa, Jason and Gautam as well as new Supervisors Forsyth and Smallcombe. Resource binders were created – in-person meetings are difficult right now.
- 2021/2022 marketing and budget planning process.



TOT & TBID Income

TOT Collections

Month	20/2	21 Amount	19/2	20 Amount	18/	19 Amount	17	/18 Amount	16/	17 Amount
July	\$	1,474,664	\$	2,857,229	\$	1,548,198	\$	1,995,936	\$	2,011,727
August	\$	1,591,830	\$	2,626,881	\$	650,470	\$	1,823,040	\$	1,827,371
September	\$	790,349	\$	2,483,753	\$	1,670,119	\$	1,641,612	\$	1,700,907
October	\$	1,327,953	\$	1,852,803	\$	1,276,720	\$	1,289,251	\$	1,224,684
November	\$	1,166,846	\$	1,094,861	\$	859,085	\$	769,596	\$	761,591
December			\$	1,081,371	\$	748,286	\$	752,876	\$	731,360
January			\$	598,299	\$	454,886	\$	468,527	\$	406,545
February			\$	779,460	\$	394,608	\$	507,606	\$	476,816
March			\$	378,288	\$	671,734	\$	748,369	\$	735,920
April			\$	10,793	\$	1,471,107	\$	1,112,161	\$	1,274,928
Мау			\$	17,168	\$	2,234,619	\$	1,709,524	\$	1,678,830
June			\$	571,448	\$	2,844,599	\$	2,165,245	\$	2,052,049
GR TOTAL		\$6,351,643	\$	14,352,353	\$	14,824,432		\$14,983,743	\$	14,882,728
∆ Prior Year	\$	(8,000,711)	\$	(472,079)	\$	(159,311)	<u> </u>	\$101,015	\$	529,576
Year To Date	\$	(4,563,884)								

TBID Collections

Month	2	020-2021	2019-2020	2018-2019
Jul	\$	32,892	\$284,356	\$210,888
Aug	\$	137,534	\$226,277	\$179,271
Sep	\$	123,733	\$227,407	\$59,998
Oct	\$	86,666	\$227,841	\$96,547
Nov			\$116,805	\$202,663
Dec			\$148,902	\$97,688
Jan			\$94,089	\$46,424
Feb			\$53,395	\$60,668
Mar			\$62,297	\$56,365
Apr			\$37,165	\$61,510
May			\$5,937	\$105,351
Jun			\$3,422	\$124,642
Total	\$	380,825	\$1,487,891	\$1,302,017
Total PY		\$965,881		
Diff	\$	(585,056)		



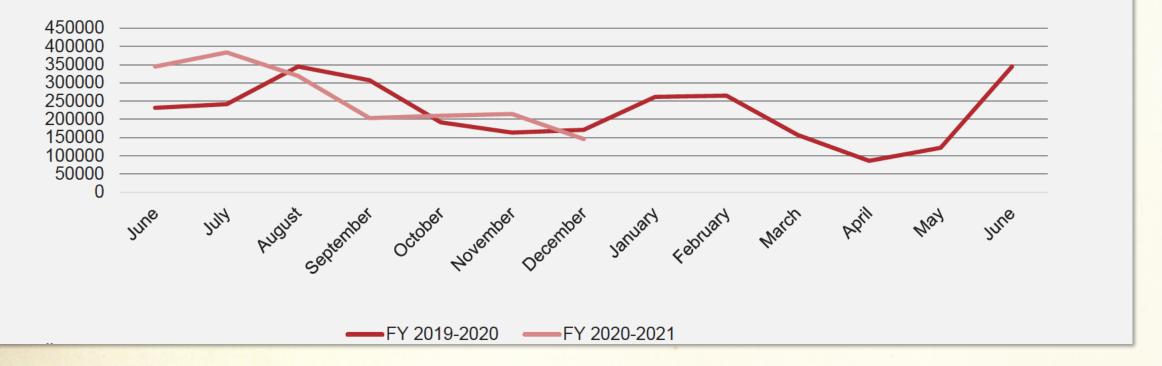
KPIs: Performance Recap

	July 1, 2020 – June 30, 2021 Month 6 of 12 = 50%	FY2020/21 Annual Goals
PRIMARY KPI Partner Referrals	ACTUAL: 242k 56% to goal Lodging: 224k Things to do: 33k Dining: 8k	472,500 Referrals Lodging: 354,375 Things to Do: 108,675 Dining: 9,450
Supporting KPIs		
Overall Sessions	ACTUAL: 1,476,226 61% to goal	2,420,000 Sessions
Organic Sessions	ACTUAL: 725,806 52% to goal	1.4M Sessions
International Market Sessions (UK, Australia, China, Germany, Scandinavia)	ACTUAL: 32,981 <mark>15%</mark> to goal	225k Sessions
Tracked Metrics		
Book Direct Referrals	December: 16,024	YTD Total: 268,928
Newsletter Sign Ups	New Subscribers FY YTD: 2,703	Total Subscribers: 61,294



Overall Growth: Sessions

Sessions December 2020	Total Fiscal Year Sessions	Fiscal Year Goal	% of Goal Reached	
146,296	1,476,226	2,420,000	61%	



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International Market Growth

International Market December 2020	Total Fiscal Year International Market	Fiscal Year Goal	% of Goal Reached	
8,016	32,981	225K	15%	
90000 80000 70000 60000 50000 40000 30000 20000 10000 0 June Jun	August gentember October November Decer	nber January February March	April May june	

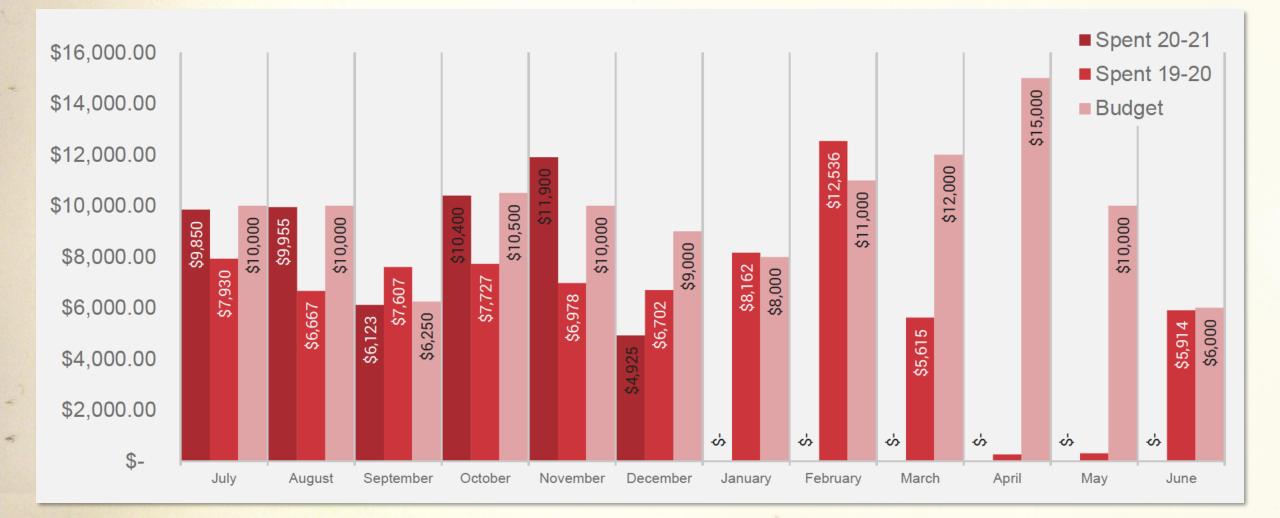


Site Channel Performance

Default Session	December'20 Sessions	December'19 Sessions	Variance	Bounce Rate	Pages / Session
Organic Search	67,651	96896	-30%	46.62%	2.24
Paid Social	30,557	10746	184%	62.22%	1.82
Paid Search	16,616	27583	-40%	41.65%	2.76
Direct	14,037	18312	-23%	53.99%	2.06
Social	6,490	1,335	386%	55.96%	1.49
Email	4,496	66	6,712%	44.62%	2.28
Display	4,623	13185	-65%	83.32%	1.31
Referral	1,705	2930	-42%	42.52%	2.24
(Other)	120	52	131%	51.67%	1.91
Total:	146,296	171,116	-15%	51.49%	2.13

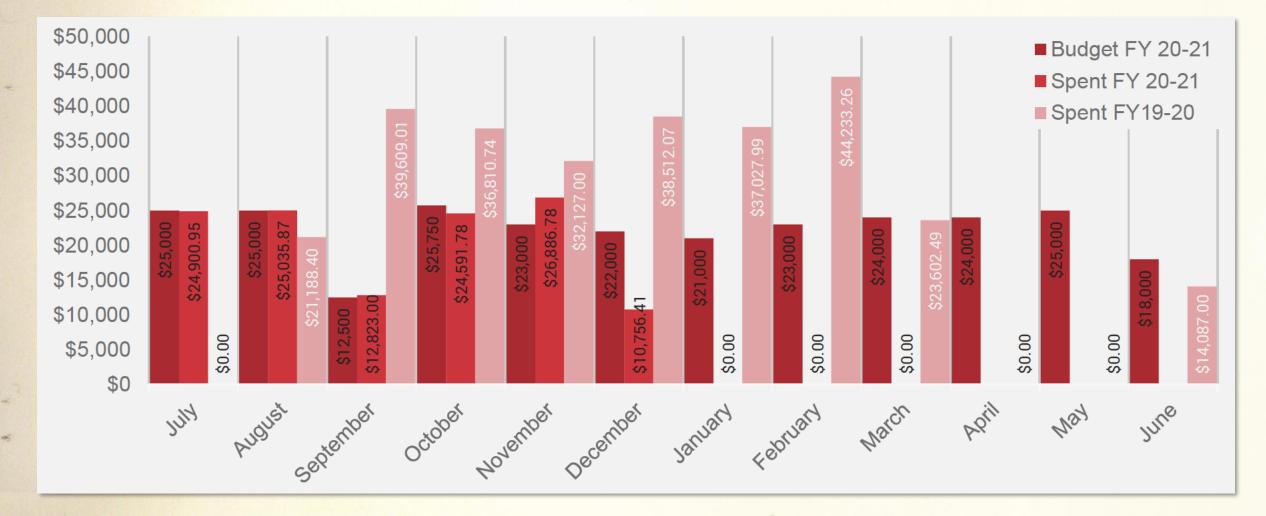


Paid Search Budget \$123,000





Paid Media Budget \$264,000





Display Ads Performance in California

- Ads generated 988,232 impressions.
- 316 total partner referrals with an overall \$19.34 cost per conversion.
- Winter remarketing ads drove the most lodging conversions, with an average cost per conversion of \$18.60.
- Winter Creative had 56 lodging conversions and the /winter landing page had a 61% bounce rate. The Ahwahnee retargeting ads performed better than the Tenaya retargeting ads. Top performing creative is featured to the right.
- Special Offers is performing with 22 lodging conversions and the /special-offers/ landing page has a bounce rate of 67%.





Paid Social Media Ads Performance

- Ads generated 1,497,263 impressions.
- Paid social sessions increased 184% YoY.
- In December, Shutterbugs audience was most engaged, with an overall 8% CTR – Our top ad had a 9% CTR and is to the right. The iconic picture and approachable caption combo resonates with our audience!
- /special-offers/ page had a bounce rate of 48% from paid social
- /holiday/ page had a 68% bounce rate
- /winter page had an 81% bounce rate from paid social traffic

Yosemite Nation

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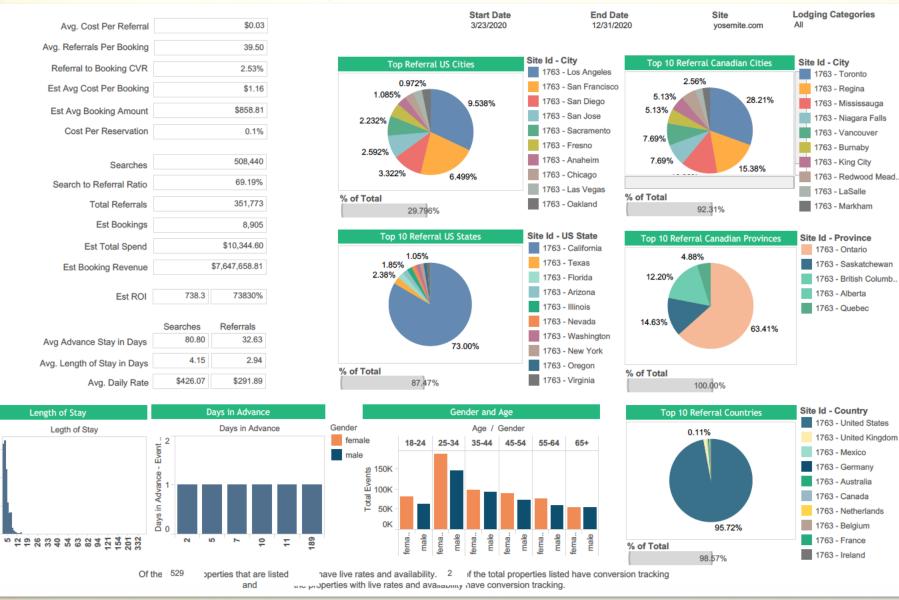
Winter in Yosemite Mariposa County is magical and accessible! Crisp clear skies with rare snow on the Valley floor offersSee More



VOSEMITE.COM The Magic of Winter Mariposa County, home to Yose...



Book>Direct



Length of Stay

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10K

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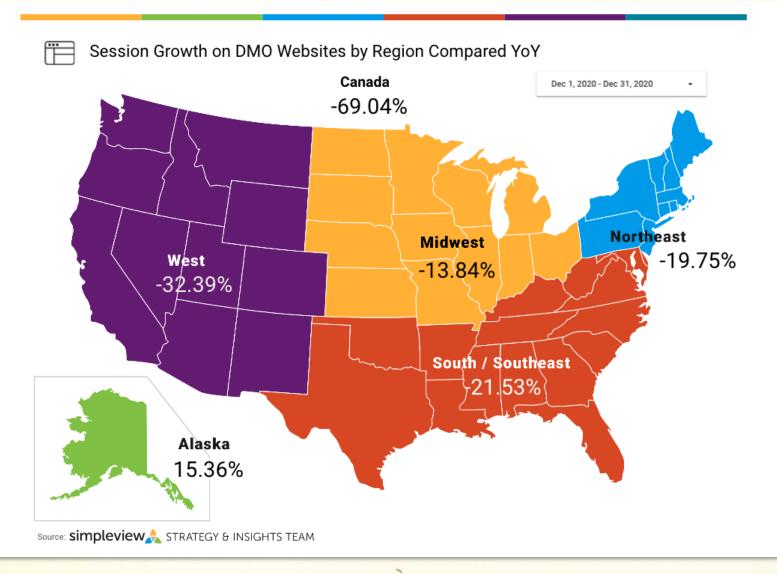
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Book>Direct Tracking

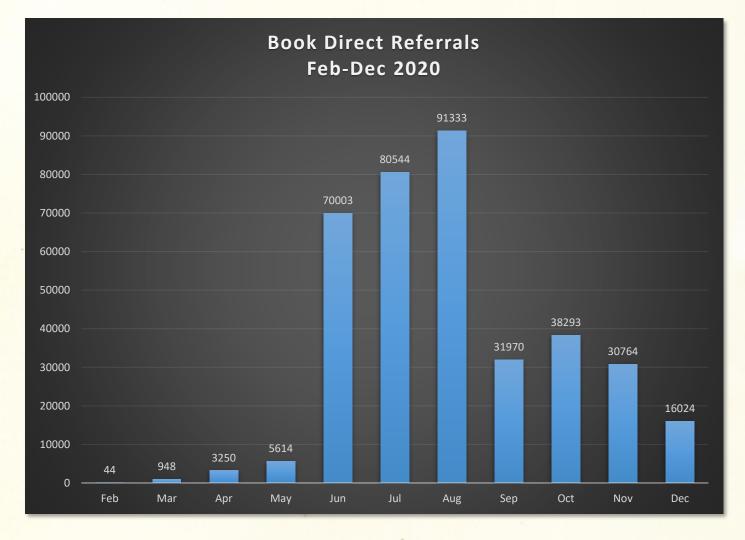
Book Direct COVID-19 performance impacts US and Canada





Book>Direct Tracking

Book Direct Engagement started strong in June and quickly declined in the last quarter due to repeated lodging shutdowns.





Search Engine Optimization



A 2021 Guide to the Natural Yosemite Firefall – Horsetail Fall

ATTRACTIONS EVENTS EXPERIENCE VOSEMITE INSIDE VOSEMITE OUTDOOR ACTIVITIES PHOTOGRAPHY WATERFALLS WINTER

Hundreds of photographers gather in Y has their fingers crossed for the perfec waterfall, turning it molten orange. Shu

Have you seen the pictures? When the process. It really is just that dramatic a

Here is what you need to know about the sensation mode.



CENTRAL MARIPOSA COUNTY, FAMILY & KID FRIENDLY, HOLIDAY, INSIDE YOSEMITE, LODGING

Thanksgiving Vacations in Yosemite Mariposa

The best holiday getaways bring family and friends together in places that honor the occasion. With breathtaking scenery and larger-than-life natural landmarks, the Yosemite Mariposa region sets the stage for epic Thanksgiving vacations. Yosemite's iconic granite walls put nature into a breathtaking perspective, and with Yosemite National Park's return to its standard no-reservations required day entrance policy, Thanksgiving getaways are a snap. Here are the top five Thanksgiving vacation ideas to jump-start your long-weekend holiday in the Yosemite Mariposa region, an elevated realm where national park outdoor recreation meets small-town charm.

HIKING, HOLIDAY, OUTDOOR ACTIVITIES, WINTER

Winter Adventure Afoot: Snowshoeing Yosemite

Winter in Yosemite Mariposa holds a special beauty. Glimmering yet moody, excitable yet serene, kinetic yet motionless

- Our goals in our marketing plan for SEO call to align with Noble Studios to converge our internal content calendar with Noble's recommendations based on what people are searching for.
- The articles to the left are examples of either new content we've created or content we've updated recommended by Noble based on the search trends.
- To satisfy the balance of content that promotes Mariposa County and content that satisfies search, we've worked to include broader search terms like "California Hiking" or "California Camping" to cast a wider net and pull in readers that may not be searching for Yosemite specific terms.



Yosemite.com Strategy 2.0

Restructuring our blog navigation will eliminate the current structure which is just a long scroll of every blog. (Pictured)



Experience Yosemite Blog



IANUARY 10, 2021 Winter Hikes

> lust because its winter doesn't mean you can't explore the breath-taking scenery at Yosemite National Park and Mariposa County.



DECEMBER 28, 2020

The Coolest View: Winter Stargazing in Yosemite Mariposa psemite Mariposa boasts one particular activity that literally outshines the rest: winter sharpaging.



Winter Adventure Afoot: Snowshoeing Yosemite

shoeing Yosemite allows intrepid excursionists and frolidking families alke to venture offhe-besteri-path, enjoy some invigorating exercise and, most importantly, get inspired during the Park's least visited season



DECEMBER 24, 2020

Fish Camp: Yosemite National Park's Southern Gateway The postcard-pretty hamlet of Fish Camp is located just two miles from Yosemite National Park's South Gate in Mariposa County, making it the closest town to any of Yosemite's entrances.

- categories broken down by activity, location, season, type of traveler, type of lodging, etc. Following reorganization, we'll build a new hub page that will allow the user to seamlessly navigate our ever-growing catalog of content.
 - We also have ongoing projects to restructure how "above the fold" images and videos display on the site.

We're working to restructure how blog content is

topics on the site. We're working to recategorize

found on the site. Currently there is no way to

view all of the content that supports specific

every blog on the site into new redefined

We're also working with Noble on a new section on the site to display our ever-growing catalog of videos to earn more views.



DECEMBER 28, 2020

18-Month Content / Story Calendar

Goat Meadow Snowplay Area

Winter snowstorms will dust Yosemite Mariposa's high country with a playful blanket of snow ready to romp, sled and snowshoe over. One of the most woohoo-worthy snow play hubs in Mariposa County is surprisingly easy to reach. Some might even call it the *G.O.A.T.*!

Goat Meadow Snowplay Area is under the radar for many travelers rushing by its nondescript turnoff on the way to



HISTORY AND STORIES, MARIPOSA COUNTY REGIONS, SOUTHERN YOSEMITE

Fish Camp: Yosemite National Park's Southern Gateway

The postcard-pretty hamlet of Fish Camp is located just two miles from Yosemite National Park's South Gate in Mariposa County, making it the closest town to any of Yosemite's entrances. Surrounded by the <u>Sierra National Forest</u>, Fish Camp

5 Days of Fun in Yosemite's Winter Season: Build Your Own Itinerary

Wave goodbye to crowded city centers, and take a deep breath of Yosemite's winter. Crisp clear air, rosy cheeks, and Yosemite's majesty practically to yourself.

Winter gifts us with unobstructed views of snow-kissed cliffs. Waterfalls reawaken and cold nights transform the spray into a delicate lacework of ice that melts from the walls in the morning sun. If you catch it at the right moment, a

- At the midpoint of the fiscal year, we've already hit our goal of 40 new blog posts that promote Mariposa County. None of our new blogs only focus on Yosemite.
- Five of our new blogs are itineraries that are meant to move people about Yosemite National Park and greater Mariposa County to experience all that our region has to offer.
- 40 new blogs written this fiscal year exceeds our new content creation numbers for any previous fiscal year in Yosemite.com's history. There's still six months left in the fiscal year.
- To make sure that our new content is relative and impactful, we've changed our content calendar brainstorming sessions from quarterly to monthly

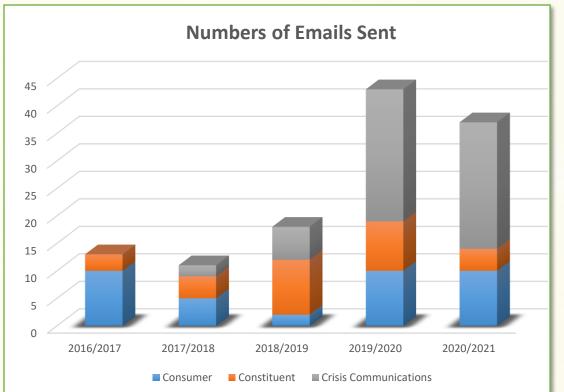


Email Marketing

We are well on pace to meet our annual eCRM goals. We have sent a total of 14 regular emails in the first half of the fiscal year – four to constituents (goal of 8) and ten to consumers (goal of 14). In addition, we have sent out two marketing updates and two Travel Trade newsletters.

We also delivered 23 "crisis communications" emails (PY was 24).

We have recently revised our newsletter sign-up process and our email preference center as a beginning step to have more effective messaging to our subscribers. As we have discontinued mailing out travel planners, we now engage with any leads – from Visit California or National Park Trips – by sending emails and encouraging digital downloads and newsletter signups. Our re-engagement of email nonresponders is also taking shape.





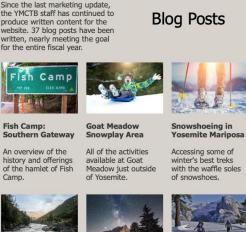
Email Marketing

logs | Videos | Digital Media | Print | Emails

ember / Decemb

Staff continue to look for new ways to enhance the professionalism of our work as an "in-house" marketing agency.

We recently added to our toolbox by adopting BEE Pro, an inexpensive online design tool for creating emails. We still utilize Mailchimp as our CRM for email marketing but are able to enhance our email design significantly with greater ease and flexibility.





Escapes

options.

A run-down of great Constellations, winter Yosemite Mariposa moons, meteor County lodging showers ... all part of

Skiing Tips for traversing some of the beautiful snowy scenery in and winter's sky show! around Yosemite.

Cross Country



Vosemite Frazil Tce Winter Hikes **Yosemite's First**

Winter Stargazing





holiday season is upon us, and, for many of us, we have had to dig p down to find things we can be grateful for. It has been a tough year everyone, but especially for our tourism industry. And it just seems to getting tougher.

we are grateful for YOU and our entire mountain community.

re are better times ahead!

ndustry, we all bring hope and joy to the many people we serve. Our here at YMCTB works hard to keep people dreaming of traveling to emite and Mariposa County when it is safe to travel again. Like you, love to serve our visitors and believe we will again soon!

The new vaccines bring hope of returning to normal life. But for now, we must be patient and continue our efforts to keep everyone safe. Like you, we have high hopes for 2021.



Winter in Yosemite Mariposa County: Dreaming for the Future

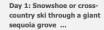
understand - we all want to travel, but right now it's tty challenging. We prepared the following newsletter opes of being able to invite you back to Yosemite iposa County this winter, but our current regional VID-19 restrictions make that hard to do. Instead we e this newsletter will inspire you to start dreaming out visiting Yosemite Mariposa County. And, when ngs are better, we look forward to seeing you.



5 Days of Fun in **Yosemite's Winter** Season: Build Your Own Itinerary

Wave goodbye to crowded city centers and take a deep breath of Yosemite's winter. Crisp clear air, rosy cheeks, and Yosemite's maiesty practically to yourself.

Let us introduce you to five days worth of Yosemite winter bliss.







Traditional Print



MARIPOSA COUNTY Yosemite/Mariposa County **Tourism Bureau**

yosemite.com · 866.425.3366

Mariposa County is the home of Yosemite National Park. Enjoy yearround access to the Park's primary attractions. Our lodging options include Cabins & Vacation Rentals. Bed & Breakfasts to Luxury Resorts. Mariposa County's rich mining and western history are on display at our five regional museums. Enjoy locally-owned restaurants, shops, and wineries as well as unique attractions.



SACRAMENTO Visit Sacramento

visitsacramento.com · 8

Sacramento is America' Fork Capital, home to M rated restaurants and c serve extraordinary dish with ingredients straigh local farms and ranches of which are located thr Gold Country, Sacramer character all its own from laid back style of Midtov historic Old Sacramento district. Start your Gold (road trip in California's C



PLACER COUNTY Visit Placer

Forever Yours



AMADOR COUNTY Amador Council of Tourism visitamador.com

Bureau

CALAVERAS CALIFORNIA S COUNTY **RAILROAD MUS** CaliforniaRailroad.Mus The Calaveras Visitors 916.323.9280



The #1 resource for planning your visit to **Yosemite National Park** Find lodging, hiking, camping, trip itineraries, special offers, and much more!

While we limited our print budget significantly this year, we did take the opportunity to continue to be included in the California Visitor Guide.

We were included with our partners in the Gold Country section (in a prime position on the upper left).

A 1/3 page remnant was also offered to us in the High Sierra section. We used that discounted as space to promote Yosemite.com and the fact that we are outpacing our competitors in terms of page rank.



Collateral

We continued our tradition of assisting the Yosemite-Mariposa Bed and Breakfast Association by publishing their brochure.

Upcoming projects include:

- Mini-DVP
- DVP (Huge project)
- Town Maps
- 100 Things Tom Do in **Mariposa** County

Yosemite Nights Bed and Breakfast 4327 Buckeye Creek R Mariposa, CA 95338 209-966-3580 vosemiteniahts.co



Quiet and secluded home on 10 acres with oak trees and beautiful mountain views. We are 45 minutes from Yosemite National Park and 6 miles from the town of Mariposa. We have 4 rooms with private baths. TV, internet, microwave and refrigerate

Yosemite **Plaisance Bed** and Breakfast 4953 Trabucco St Mariposa, CA 9533 714 -974-6323

yosemiteplaisance.com



Gourmet bed & breakfast in old town Mariposa. We are a short walk from restaurants and shops in town as well as hiking trails. Enjoy our famous gourmet breakfasts and snacks, free WiFi, and Tesla chargers. We welcome guests of all ages. We speak English, Français, and Español. www.yosemiteplaisance.com

Windham House 4296 Sunrise Lane Mariposa, CA 95338 415-244-2648 airbnb.com/ rooms/24103553 airbnb.com/ rooms/24264751



Peaceful, scenic 10 acres, located 31 miles from Yosemite, and 15 minutes from historic Mariposa. Rooms contain mini fridge/freezer, Keurig coffee maker, French Press, lighted makeup mirror, multi-port USB charger and free WFi. No guest pets. Smoking outside only in designated areas



your trip to Yosemite Mariposa County, please visit Yosemite.com, where you can download a travel planner or find nore options for things to do!

For more information about planning







Need a Room? yosemitebnbs.org or contact the B&B directly

Yosemite-Mariposa B&B Association

www.yosemitebnbs.org



Social Media – YosemiteNation Facebook





Social Media – YosemiteNation Facebook Examples

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Boost Post

938 Comments 21K Shares

 Yosemite Nation

 Published by Hootsuite O · November 21, 2020 · O

 Valley views + fall color= incredible beauty.

 Image: By: @vache.in.focus on Instagram

 #YosemiteNation
 Visit California ... See More



Engagements

People Reached

100 8 98K

Yosemite Nation

Published by Hootsuite O · December 30, 2020 at 11:55 AM · C

Years ago a little Mariposa County town slowly disappeared under the waters of Lake McClure. Thousands of people once passed through the town on their way into Yosemite National Park, but today few know it ever existed.

In this episode of Mariposa Moments, come visit the ghost town of Bagby and learn what you can see and do there today.

#YosemiteNation - Visit California - Lakes McClure and McSwain Parks and Recreation ... See More







Social Media - Facebook Local



YOSEMITE -MARIPOSA-COUNTY VOSEMILIACOM

Social Media - Facebook Local Examples

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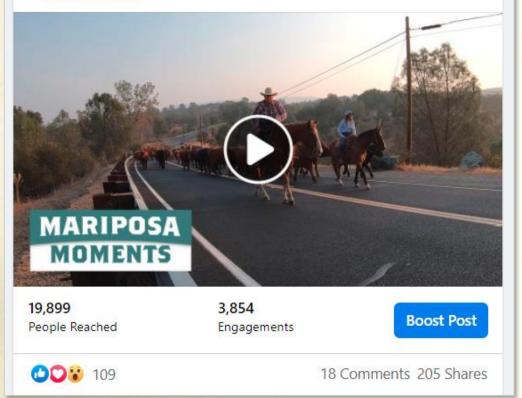
Yosemite Mariposa County Tourism Bureau

Published by Hootsuite ② · November 6, 2020 · ③

Each year, an American tradition comes to life during the annual Erickson Ranch cattle drive.

In this Mariposa Moment, watch the last leg of the fall drive, as the cattle head home for the winter.

#YosemiteNation





Yosemite Mariposa County Tourism Bureau Published by Hootsuite O · January 2 at 7:56 AM · S

Steve McCorkle and Alexandra North have traveled a road full of ups and downs, but their love of horses and each other has led them to a beautiful place that they share with others from around the world, BlackBerry Inn Yosemite.

...

In this episode of Modern Day Pioneers, discover how they built their 'happy place' through years of dedication, hard work, and a desire to share Mariposa County in the spirit of the word 'hospitality.'

#YosemiteNation... See More





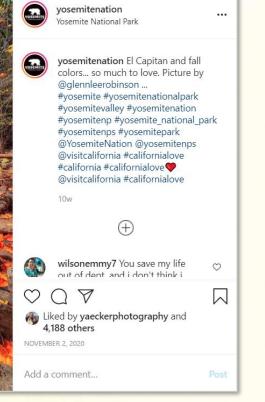
Social Media - Instagram





Social Media - Instagram Examples



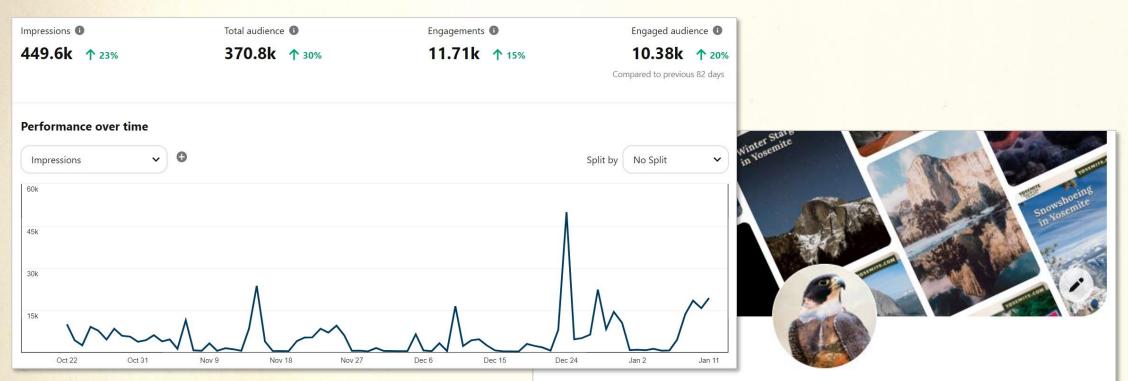




yosemitenation ... Yosemite National Park, USA yosemitenation Yosemite with the universe as backdrop - wow! Photo by @chiditty ... #yosemite #yosemitenationalpark #yosemitevalley #yosemitenation #yosemitenp #yosemite national park #yosemitenps #yosemitepark @YosemiteNation @yosemitenps @visitcalifornia #californialove #california #californialove @visitcalifornia #californialove #skyphotography #nightsky chiditty Thank you! 0 7w Reply dheeranet Um sorry I know this $\cap \nabla$ Liked by vache.in.focus and 3,569 others



Social Media - Pinterest



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Yosemite Mariposa County

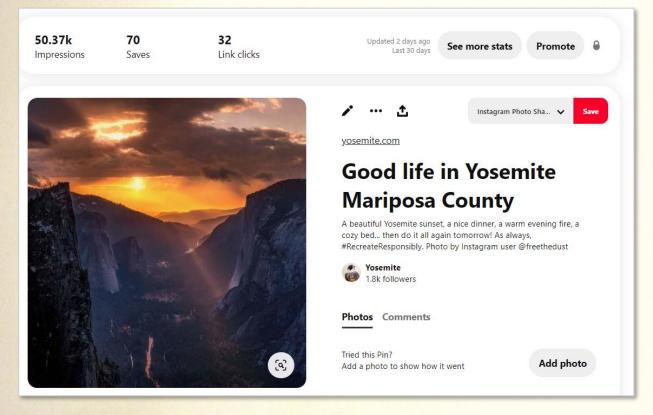
yosemite.com · @yosemitenation · Dedicated to helping you get the information you need for a memorable journey to Yosemite, and Mariposa County. Also find us on Instagram @YosemiteNation

1.8k followers 503 following

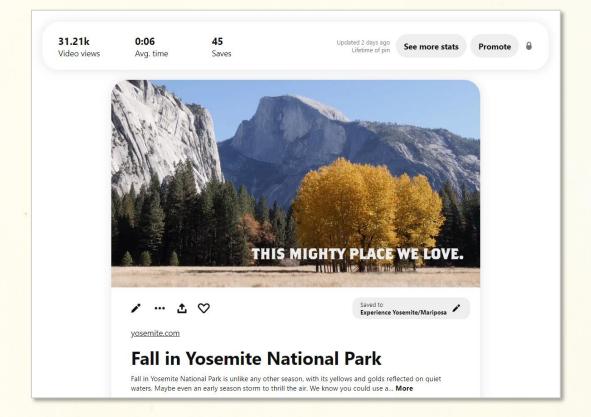
369.8k monthly views



Social Media - Pinterest Examples



2





Social Media - Twitter



Social Media – Twitter Examples



Yosemite Nation @yosemitenation

In case you missed it, Yosemite experience a beautiful phenomenon that @SFGate is calling "Snowliage".

#YosemiteNation @VisitCA



'Snowliage' happened in Yosemite. The photos are unreal. Snow is beautiful. So is technicolor fall foliage. Last week, they occurred... & sfgate.com

12:00 PM · Nov 18, 2020 · Hootsuite Inc.

II View Tweet activity

10 Retweets 4 Quote Tweets 66 Likes

Yosemite Nation @yosemitenation

El Capitan, snow and fall colors. What more could you want from a picture?

by: @bay.photography on Instagram

#YosemiteNation @VisitCA

ow.ly/Rdyo50CosuR

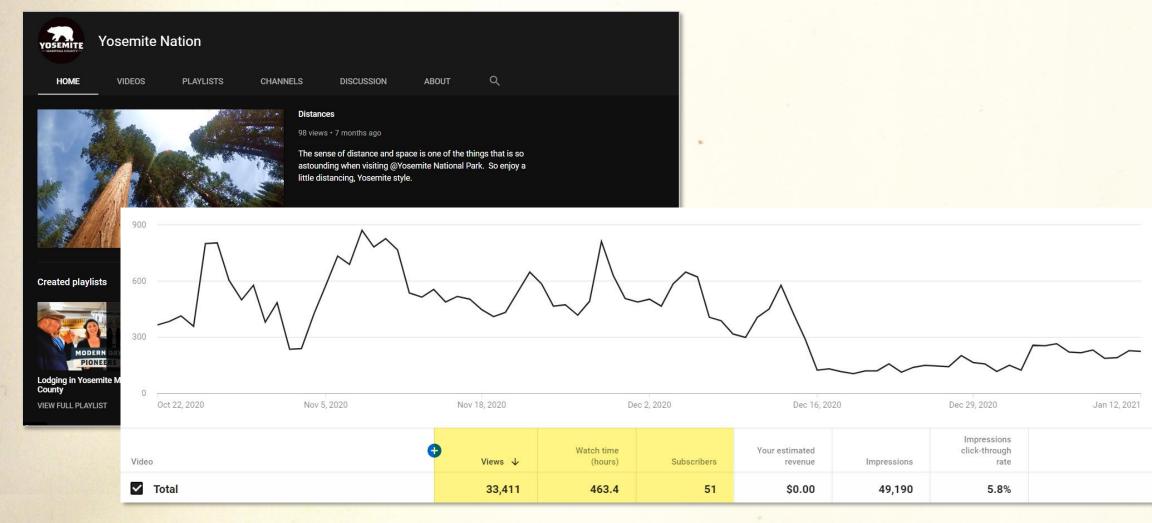


|| View Tweet activity

3 Retweets 1 Quote Tweet 20 Likes



Social Media – YouTube



-



Video Production



We've produced **19 videos** this year, an achievement we're very proud of.

Productions consist of:

- 4 Modern Day Pioneers
- 8 Mariposa
- 7 Mariposa Moments

Several more videos are in various stages pre and post-production.

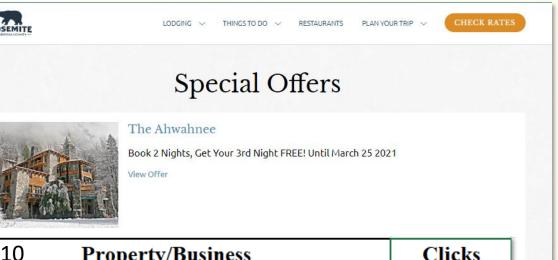
We set ourselves lofty production goals, but plan on easing back our production schedule due to time constraints and evolving team priorities as we head into spring and summer.



Special Offers

The Special Offers project has been a core part of our marketing since June of 2020. Below is the status of the project.

- Participation to date 33 Partners (25 lodging, 6 retail and 2 attractions).
- Promoted in 13 E-newsletters and e-postcards to an average audience of 61,000 consumers.
- 30,200 click throughs to the individual Special Offers.
- Top 10 offers include not only the larger properties but 4 vacation rentals.
- 8 social media posts across all platforms with a paid social spend of \$2400.
- In late November we promoted the Special Offers through digital display ads and sponsored social posts. Estimated cost \$10,000.



Top 10 Property/Business	Clicks
The Ahwahnee Hotel	12150
The Redwoods In Yosemite	3239
Tenaya Lodge at Yosemite	3092
Yosemite Valley Lodge	2362
Yosemite Cul de Sac Rental	1451
Sweetwater Lodge	1408
Sierra Sunrise Vacation Rental	1092
AutoCamp Yosemite	817
Yosemite Bug Rustic Mountain Resort	766
Yosemite Grand Vacation Rentals	752



Special Offers – Sample Creative



SPECIAL OFFERS FOR 2021 LODGING GOING FAST!

We're saying Goodbye **2020.**

This year has been an unprecedented one to say the least. We're quite ready to say "so long" to 2020 and look ahead to better times. Maybe you are too.

So, Hello 2021.

As we all look to the future, we hope you'll check out the great Yosemite Mariposa County lodging **Special Offers** for 2021 travel that are still available on Yosemite.com. <u>The booking</u> <u>window for some of these offers ends soon</u>, so you'll want to check them out now.

Wishing you a very Happy New Year!

SPECIAL OFFERS

E-Newsletter



on Yosemite Mariposa County getaways.

No park entrance reservations required.

BLACK FRIDAY DEALS

Visit Yosemite Mariposa County!



Social Media



Digital Display Ads

Plan your next deserved getaway.

GOING FAST! SPECIAL LODGING OFFERS IN MARIPOSA COUNTY >



Travel Trade / Trade Shows

Travel Trade Newsletter

Two newsletters to travel trade professionals have been sent out below are the results

Greetings from Yosemite Mariposa County Date sent: 10-14-20 # of recipients: 364 # of opens: 107

Happy New Year! From Yosemite Mariposa County. Date sent: 1-12-21 # of recipients: 425 # of opens: 120



Greetings from Yosemite Mariposa County!

My name is Julie Hadzega, Travel Trade Manager for the Yosemite Mariposa County Tourism Bureau. We are the destination marketing organization for Mariposa County, the home of Yosemite National Park. We created this newsletter to provide important, timely updates that may impact your business.



Happy New Year! From Yosemite Mariposa County!

Dear Travel Trade Partners:

Happy New Year! We are hoping that 2021 will be a better year for everyone. We want to keep you up to date on the status of our destination. Below is information about current COVID-19 information for Mariposa County, changes in



Travel Trade Shows

- The virtual Go West Summit is scheduled for Mar 1st to the 5th, 2021.
- IPW is planning a live event in September in Las Vegas 9/18 through 9/22, 2021



Traditional Sales



In accordance with the Marketing Plan, we have recently started the process for updating the traditional sales efforts. A meeting was held to discuss the strategy and the needed assets. The goals are to include:

- Update Sales sheets for primary meeting facilities.
- Keep property Group Sales contacts updated for each property.
- Recreate the Meeting Planner website page on Yosemite.com and confirm that the navigation is working properly.
- Make sure the RFP request process is up to date.



International Marketing

Gate 7 – Australia and New Zealand

Activity	Completed this quarter	
Agents Trained	24	
Meetings & Events	15	
# FAMS	0	
# FAM Participants	0	
Highlights	MTA WebinarTravel Managers Webinar	

Due to the TBID increase, Atlantic Link was reengaged after the long-term contract had been canceled.

Senior Account Representative Penny Brand has been assigned to our account.

Several key executives have been let go or furloughed due to COVID.

Msi – Germany/Austria/Switzerland

Mariposa County

Gateway to Yosemite National Park

Just a 3-hour drive from San Francisco, Mariposa County's natural wonders unfold.





AAR 17 181 California Partner

Herbst - die perfekte Jahreszeit für einen Besuch im Yosemite National Park

Der Herbst im Yosemite National Park ist eine ganz besondere Zeit. Die Tagestemperaturen sind häufig noch angenehm warm, und die kühlen Nächte sorgen für den rot-goldenen Glanz des Herbstalusb. In dieser Jahreszeit herrscht deutlich weniger Besucherandrang als im Sommer, auch die Übernachtungspreise sind niedriger und es gibt tolle Angebote. Eine ideale Zeit, für die zahlreichen Outdoor-Möglichkeiten im Yosemite Nationalpark. Hier finden Sie tolle Vorschläge für Aktivitäten im Herbst.

Fall in Yosemite National Park is a very special time. The daytime temperatures are often still pleasantly warm, and the cool nights provide the red and gold shine of the autumn leaves. At this time of the year there is much less crowds than in summer, the overnight prices are also lower and there are great offers. An ideal time for the many outdoor opportunities in Yosemite National Park. Here are great suggestions for autumn activities. MORE...

- Martin Walter issues weekly detailed updates on the status of the German market and impacts on travel related businesses.
- Travel Trade newsletter highlighting YMCTB in October



International Marketing

Atlantic Link – Scandinavia

- The Bureau re-contracted with Atlantic Link after receiving funding from the County.
- Tony, Julie and Jonathan will be attending a webinar for all Scandinavian travel professionals on Tuesday, January 26



Yosemite är en av de mest besökta nationalparkerna i USA och grundades år 1890 (USA:s 3:e äldsta nationalpark). Parken är mest känd för sina vattenfall och bergsformationer av granit, men där finns även glaciärer, djupa dalar, vidsträckta ängar, uråldriga sequoiaträd och stora områden av vildmark. Yosemite Valley är ofta det som lockar oss turister och är huvuddestinationen, men det finns mängder av andra delar av parken att

Black Diamond – United Kingdom

UK & IRELAND MARKET OVERVIEW The UK was plunged into a second country-wide lockdown from 4th November. The 4-week lockdown saw a return to 'all but essential' travel, the closure of gyms, nonessential shops and entertainment venues, whilst restaurants and pubs were only able to offer takeaway services. However, compared to earlier in the year and the rest of Europe, this was relatively light lockdown, with schools and universities staying open and retail services adapting where they could in order to stay open and keep the economy moving



YOSEMITE MARIPOSA COUNTY TOURISM BUREAU

EARNED PR HEADLINES

Q Search Lonely Planet



All Feature Stories > North America > USA > Americas > The 6 best ways to...

The 6 best ways to have the US national parks all to yourself

MELISSA MCGIBBON Lonely Planet Writer 27 NOVEMBER 2020

🖌 msn 🛛 lifestyle 🗸	Search the web
powered by Microsoft News	
@ EXPLORING	
What to con	e in America's national parks this







 \wedge Latest California Travel Alert >

22 Pet-Friendly Hotels In California

Explore the Golden State with your favorite furry friend and take full advantage of these welcoming properties

Examples of Earned Media

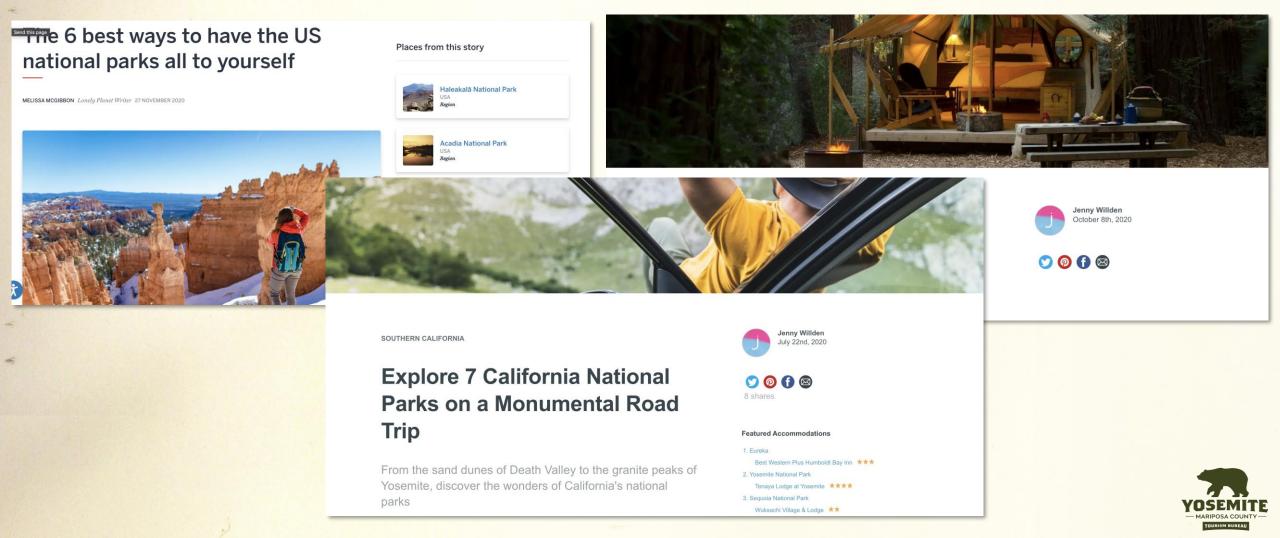
DATES

10/8/20	5 unique places for glamping in California	Trivago Magazine
10/12/20	Accidentally Wes Anderson Travel Inspiration	gonetravelling.co.uk
10/15/20	Most Haunted - Halloween Special	Irish Daily Star
10/31/20	Great American Hikes for 2021	I Newspaper
11/10/20	Royal Experiences Around the World	Luxurious Magazine
11/11/20	Fly over Half Dome, Jump out of a Plane	Sensi Magazine
11/17/20	The non-skiers guide to winter	Yorkshire Times Online
11/17/20	The non-skiers guide to winter	Lancashire Times
11/27/20	Eco-friendly Travel Hotspots for 2021 Revealed	NI Travel News
12/1/20	The 6 Best Ways to Have the US National Parks All to yourself	Lonely Planet
12/1/20	22 Pet-Friendly Hotels In California	Visit California
12/13/20	Eco-Friendly Travel Hotspots for 2021	Viestra Magazine
12/15/20	13 Beautiful Snow Escapes around the World	Arcadia
1/4/21	What to see in America's national parks this winter	MSN



FAMs

Note: due to travel restrictions based on health as well as a ban on travel from many larger travel publications, we do not have any recent media or travel trade FAMS to promote, however we did receive coverage from Melissa McGibbon and Jenny Wilden's visits from the summer. See those clippings below.





Thank You!



TOURISM BUREAU